

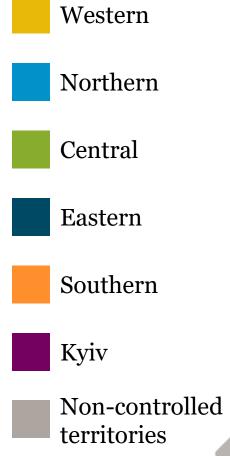
Fieldwork: August-September 2017 Report: November 2017

#### Methodology: quantitative survey of Ukrainian population

Sample size	2,134 residents of Ukraine
Sample design	The interviews were conducted with residents of Ukraine aged 18 years and older. Sample design correspondents to the distribution of adult population of Ukraine by age, sex, oblast and settlement type according to the data of the State Statistics Service of Ukraine as of January 1, 2016 (excluding AR Crimea and non-government controlled areas of Donetsk and Luhansk oblasts). Margin of error of the sample is 2,2% (not including design effect).
Survey method	Computer-Assisted Personal Interviewing (CAPI). Interviews were conducted face-to-face at respondents' home, assisted with the use of tablets showing questions (visuals), recording answers.
Survey structure	Three major thematic sections: awareness of and engagement in civic activities, including CSO brand and name recognition, reforms, civic literacy and values
Fieldwork period	August-September, 2017

## **Regions composition**





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## On the basis of the participation in at least one of civil initiatives\* three target audiences were defined: current activists, potential activists and non-activists.

#### **Target audiences**

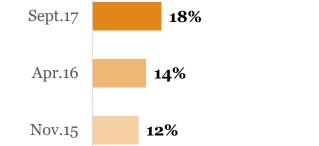
Current activists have participated in at least one civil initiative in the past 12 months Potential activists have not participated but are interested in at least one initiative

#### Non-activists

Sept.17

Apr.16

have not participated and are not interested in any of the listed initiatives



## Sept.17 **30%** Apr.16 **48%**

Nov.15 42% Nov.15 46%

\*Target audiences were recalculated for previous survey waves in accordance with 2017 approach because of the change in questionnaires in 2017 vs. 2015-2016

The list of civil initiatives:

1) Participation in public hearings;

2) Engagement in commenting on draft laws (on national or local levels);

3) Participation in a peaceful assembly for a specific cause;

4) Reports on corruption cases to the prosecutor's office or the police (personally or by phone);

5) Anonymous reports on corruption on-line or violations at elections;

6) Open reports on corruption in media (different types, including blogging and social networks);

7) Reported on a broken road and other infrastructure issues to local administration (personally or by phone);

8) Reported on a broken road and other infrastructure issues to local administration via online-platform (web-site);

9) Participation in a formal advisory body to the local/national government;

10) Submitting formal information requests to state bodies;

11) Submitting formal complaints to a representative of state bodies;

12) Creation of a housing, street or block committee or participation in the work of such a committee ;

13) Initiation and signing of electronic petitions to the city mayor, district, regional council, the president, etc.



52%

38%

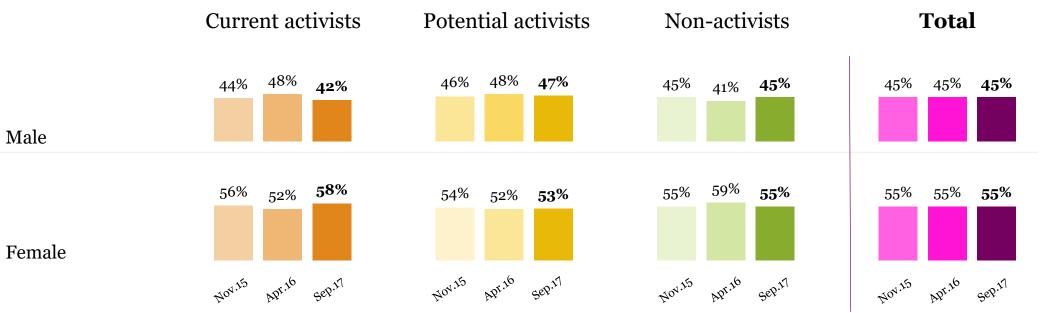


# Portraits of target audiences

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There is growing share of women among current activists in 2017 comparing to 2016

#### Gender





The share of youth aged 18-34 y.o. declined among current activists (from 31% in 2016 to 24% in 2017), while the share of middle-aged and elderly, i.e. those aged 45 and older, increased (50% and 57%, respectively).

#### Age

	Current activists	Potential activists	Non-activists	Total
18-24 y.o.	11% 9% <b>7%</b>	11% 12% <b>11%</b>	11% 11% <b>10%</b>	11% 11% <b>10%</b>
25-34 y.o.	14% 22% <b>17%</b>	22% 22% <b>21%</b>	19% 16% <b>20%</b>	20% 20% <b>20%</b>
35-44 y.o.	21% 19% <b>18%</b>	17% 18% <b>18%</b>	17% 16% <b>17%</b>	17% 17% <b>18%</b>
45-54 y.o.	19% 17% <b>19%</b>	18% 18% <b>16%</b>	16% 17% <b>16%</b>	17% 17% <b>17%</b>
55-64 y.o.	18% 19% <b>22%</b>	16% 14% <b>17%</b>	15% 17% <b>14%</b>	16% 16% <b>16%</b>
65 y.o. and older	18% 14% <b>16%</b> Nov. <sup>15</sup> Apr. <sup>16</sup> Sep. <sup>17</sup>	16% 16% 17%	21% 23% 21% Nov.15 Apr.16 Sep.17	18% 18% <b>19%</b> Nov. <sup>15</sup> Apr. <sup>16</sup> Sep. <sup>17</sup>

There are less residents of Central and Western region among current activists in 2017 comparing to 2016, while the representation of Southern region increased

#### Region

	Current activists	Potential activists	Non-activists	Total	
Western	26% 28% <b>26%</b>	21% 26% <b>31%</b>	24% 18% <b>18%</b>	23% 23% <b>23%</b>	
Central	27% 30% <b>24%</b>	27% 26% <b>18%</b>	24% 24% <b>31%</b>	26% 26% <b>26%</b>	
Southern	12% 8% <b>15%</b>	19% 19% <b>16%</b>	16% 16% <b>18%</b>	17% 17% <b>17%</b>	
Eastern	10% 10% <b>10%</b>	10% 11% <b>9%</b>	18% 18% <b>17%</b>	14% 14% <b>13%</b>	
Northern	12% 14% <b>14%</b>	16% 13% <b>17%</b>	11% 14% <b>11%</b>	13% 13% <b>13%</b>	
Kyiv	13% 10% <b>12%</b>	7% <u>5</u> % <b>10%</b>	6% 9% <b>5%</b>	7% 7% <b>8%</b>	ра
	NOV.15 APT.16 Sep.17	Nov.15 Mr.16 Sep.17	NOV.15 APF.16 Sep.17	NOV.15 APF.16 Sep.17	

There is higher share of residents of cities with 100-500 thsd people and <50 thsd people among current activists in 2017 comparing to 2016

#### **Settlement size**

	Current activists	Potential activists	Non-activists	Total	
Rural	25% 35% <b>31%</b>	33% 32% <b>31%</b>	35% 33% <b>34%</b>	33% 33% <b>33%</b>	
City with population under 50 thsd	19% 16% <b>20%</b>	20% 22% <b>26%</b>	24% 24% <b>20%</b>	22% 22% <b>22%</b>	
City with population 51-100 thsd	<u>6% 9% <b>4%</b></u>	<u>7% 5% <b>4%</b></u>	5% 6% 7%	<u> </u>	
City with population 101-500 thsd	22% 16% <b>20%</b>	18% 17% <b>18%</b>	15% 18% <b>17%</b>	17% 17% <b>18%</b>	
City with population over 500 thsd	29% 24% <b>25%</b> No <sup>v.15</sup> Mr <sup>r.16</sup> Sep.17	23% 24% <b>22%</b>	21% 20% <b>22%</b>	22% 22% <b>22%</b>	pact

The share of those with secondary and secondary special education increased among current activists, and the share of those with higher education – declined

#### Education

	Current activists	Potential activists	Non-activists	Total	
Basic/ Incomplete secondary	7 <u>1% 1% <b>1%</b></u>	<u>3% 2% <b>3%</b></u>	5% 4% <b>5%</b>	3% 3% 4%	
Secondary	9% 12% <b>13%</b>	17% 17% <b>18%</b>	24% 21% <b>18%</b>	20% 18% <b>17%</b>	
Secondary special	38% 35% <b>41%</b>	43% 45% <b>39%</b>	39% 45% <b>47%</b>	41% 44% <b>43%</b>	
Incomplete higher	12% 7% <b>7%</b>	7% 8% <b>9%</b>	7% 5% <b>5%</b>	8% 7% 6%	
Higher	40% 43% <b>38%</b>	29% 27% <b>31%</b>	24% 25% <b>26%</b>	28% 29% <b>29%</b>	pact
	Nov.15 Apr.16 Sep.17	Nov.15 Apr.16 Sep.17	Nov.15 APr.16 Sep.17	Nov.15 Apr.16 Sep.17	

The relative majority of current activists (44%) are working full-time, another 30% are pensioners or disabled. The share of those working part-time increased from 5% in 2016 to 10% in 2017

#### Employment

	Current activists	Potential activists	Non-activists	Total
Work/ full-time employment (including the military)	43% 48% <b>44%</b>	44% 45% <b>43%</b>	40% 39% <b>42%</b>	42% 43% <b>43%</b>
Work/ part-time employment (including the military)	8% <u>5</u> % <b>10%</b>	8% 7% <b>9%</b>	6% 6% <b>7%</b>	7% 6% <b>8%</b>
Take care of the household/ take care of the family	<u>4%</u> 7% <b>7%</b>	6% 7% <b>6%</b>	8% 7% <b>9%</b>	7% 7% <b>7%</b>
Pensioner/ disabled	26% 26% <b>30%</b>	23% 26% <b>27%</b>	30% 32% <b>29%</b>	26% 28% <b>28%</b>
Unemployed, search for a job	7% 5% 4%	<u>5%</u> <u>5%</u> <u>6%</u>	<u>5% 6% <b>6%</b></u>	6% <u>5</u> % <b>6%</b>
Unemployed, do not search for a job	<u>3%</u> 1% <b>2%</b>	2% 1% <b>2%</b>	2% 2% <b>2%</b>	2% 1% <b>2%</b>
Student	<u>4%</u> <u>4%</u> <u>3%</u>	4% 4% 5%	<u>4%</u> <u>4%</u> <u>4%</u>	<u>4%</u> <u>4%</u> <u>4%</u>
Other	<u>5%</u> <u>3%</u> <u>2%</u>	8% 4% 2%	<u>4%</u> <u>4%</u> <u>2%</u>	<u>5% 4% <b>2%</b></u>
	Nov.15 Apr.16 Sep.17	Nov.15 Apr.16 Sep.17	Nov.15 Apr.16 Sep.17	Nov.15 Apr.16 Sep.17

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There are more people with average and above average income among current activists in 2017 comparing to 2016 – although this trend repeats the overall tendency among total population

#### Income

	Current activists	Potential activists	Non-activists	Total	
We do not have enough money even for food	<sup>15%</sup> <sup>21%</sup> 7%	15% 17% <b>11%</b>	20% <sup>28%</sup> 11%	18% 22% <b>11%</b>	
We have enough money for food, but we cannot always buy clothes	<sup>39%</sup> <sup>35%</sup> 24%	44% 42% <b>29%</b>	43% 36% <b>37%</b>	43% 39% <b>33%</b>	
We always have money for food and clothes, but we cannot always buy household appliances and other expensive goods	35% 30% <b>47%</b>	35% 37% <b>44%</b>	32% 30% <b>42%</b>	33% 33% <b>43%</b>	
We have enough money for househol appliances and expensive goods, but cannot buy a car or an apartment		<u>3% 2%</u> <b>10%</b>	2% 3% <b>5%</b>	<u>3% 4% <b>9%</b></u>	
We can buy a car or other things of similar cost which we need	$\frac{1\%}{N0^{V.15}} \frac{1\%}{N0^{\Gamma.16}} \frac{2\%}{5^{0}}$	1% 0% <b>2%</b> NO <sup>V.15</sup> AP <sup>1.16</sup> SeP.17	0% 0% <b>0%</b> No <sup>y.15</sup> Ap <sup>r.16</sup> Sep.17	0% 0% <u>1%</u>	pac



# Civil activism and awareness of civil initiatives

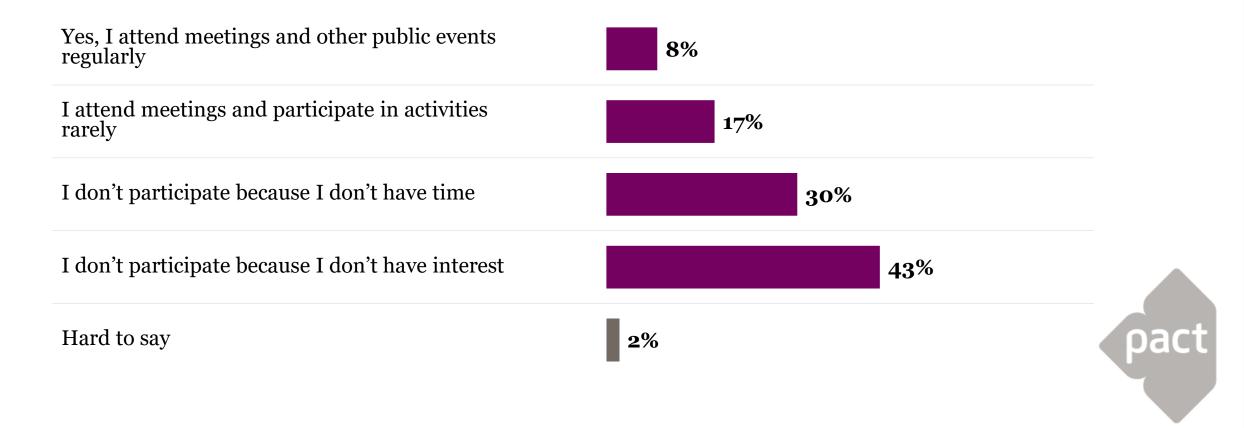
Section A

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Overall, a quarter of citizens attend meetings and other public events regularly or rarely. Almost one in three has no time for community engagement. Although almost a half is not interested in that.

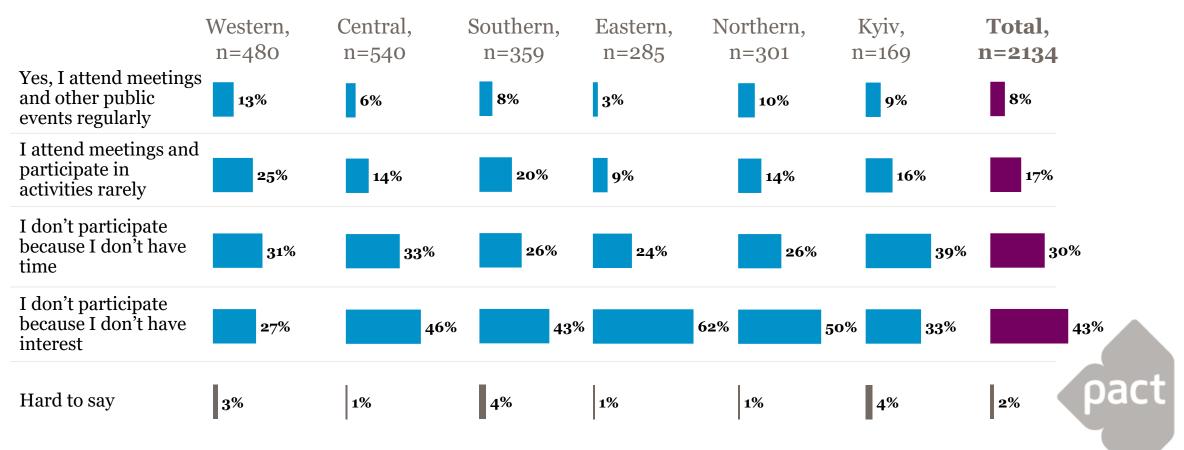
#### A1. Are you engaged in life of your community (house, street, district)?

Total, n=2134



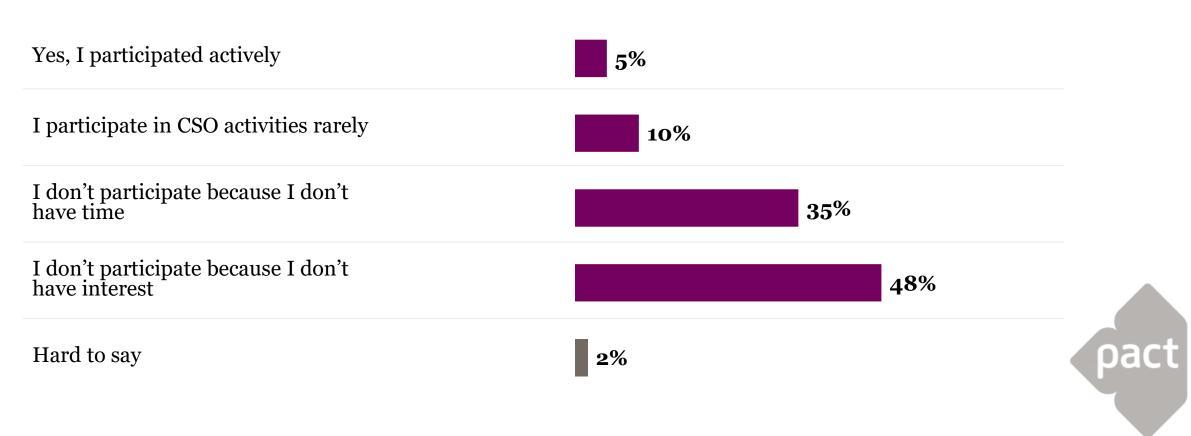
Residents of Western region tend to attend meetings and other public events regularly or rarely much more often. Share of those who are not interested in community engagement is higher in Eastern and Northern regions (62% and 50%, respectively). Kyiv residents more often report about having no time for that.

#### A1. Are you engaged in life of your community (house, street, district)?



Every seventh participate in CSO activities actively or rarely, while every second declare no interest in that, and another third have no time on that.

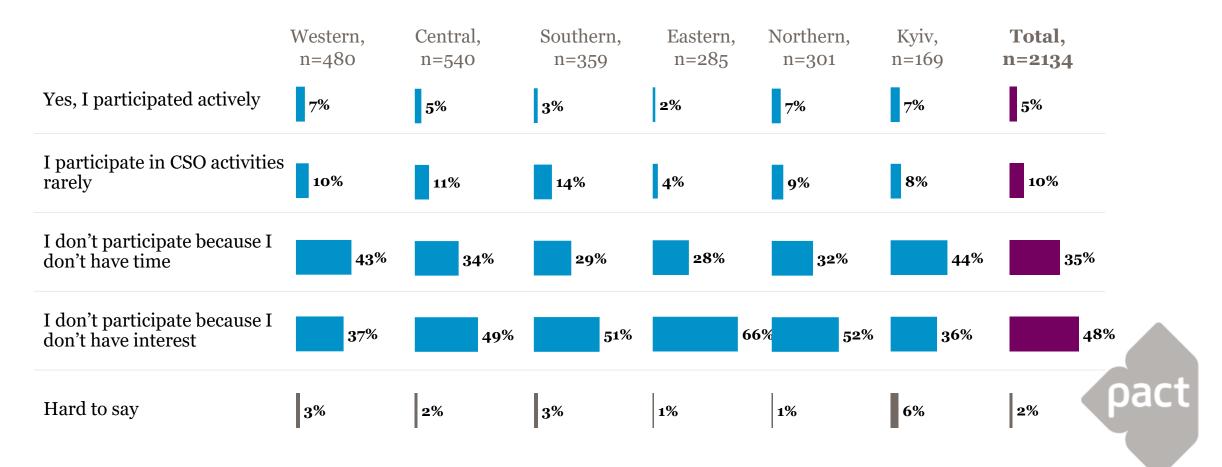
#### A2. Did you participate in CSO activities during the last year?



Total, n=2134

Similarly to community engagement, East residents are the least interested in CSO activities (two in three people there report about having no interest in that)

#### A2. Did you participate in CSO activities during the last year?



Helping Ukrainian army and volunteer battalions with funds, food and equipment purchase are the most attractive forms of engagement, followed by helping IDPs with shelter, food or other pro-bono services

#### A3. What are you personally willing to do to help settle the current crisis in the east of Ukraine

	November 2015, n=2139	April 2016, n=2168	September 2017, n=2134	
Help the Ukrainian army with funds, food equipment purchase	l or <b>25%</b>	24%	23%	
Help Ukrainian volunteer battalions with food or equipment purchase	funds, <b>23%</b>	26%	21%	
Help IDPs with shelter, food or other pro- services (legal aid, medical services, etc.)	-bono <b>13%</b>	11%	18%	
Contribute funds to assist IDPs	9%	7%	11%	
Contribute funds for rebuilding the East a the conflict	after		6%	
Volunteer for rebuilding the east after the conflict	3%	2%	5%	
Serve in the Ukrainian army or volunteer battalions	2%	3%	4%	

The best-known initiatives are participation in peaceful assembly, reporting to local administration on broken road or other infrastructure, and creation of housing/street/block committee – one in three citizens knows each of these initiatives.

Current activists Potential activists Non-activists

Total

#### A4. Are you aware about the following:

At: Are you aware about the following:	(n=374)	(n=642)	(n=1118)	(n=2134)
Participation in a peaceful assembly for a specific cause	68%	52%	11%	33%
Reported on a broken road and other infrastructure issues to local administration (personally or by phone)	70%	51%	9%	32%
Creation of a housing, street or block committee or participation in the work of such a committee	69%	52%	8%	32%
Submitting formal complaints to a representative of state bodies	55%	48%	8%	28%
Participation in public hearings	62%	43%	7%	28%
Reported on a broken road and other infrastructure issues to local administration via online-platform (web-site)	54%	46%	8%	27%
Reports on corruption cases to the Prosecutor's office or the police (personally or by phone)	48%	47%	8%	27%
Open reports on corruption in media (including blogging and social networking sites)	45%	44%	9%	26%
Submitting formal information requests to state bodies	49%	43%	7%	25%
Initiation and signing of electronic petitions to the city mayor, district, regional council, the president, etc.	51%	39%	6%	24%
Anonymous reports on corruption on-line or violations at elections	40%	39%	6%	<sup>22%</sup> 0ac
Participation in a formal advisory body to the local/ national government	45%	38%	4%	21%
Engagement in commenting on draft laws (on national or local levels)	44%	37%	5%	21%

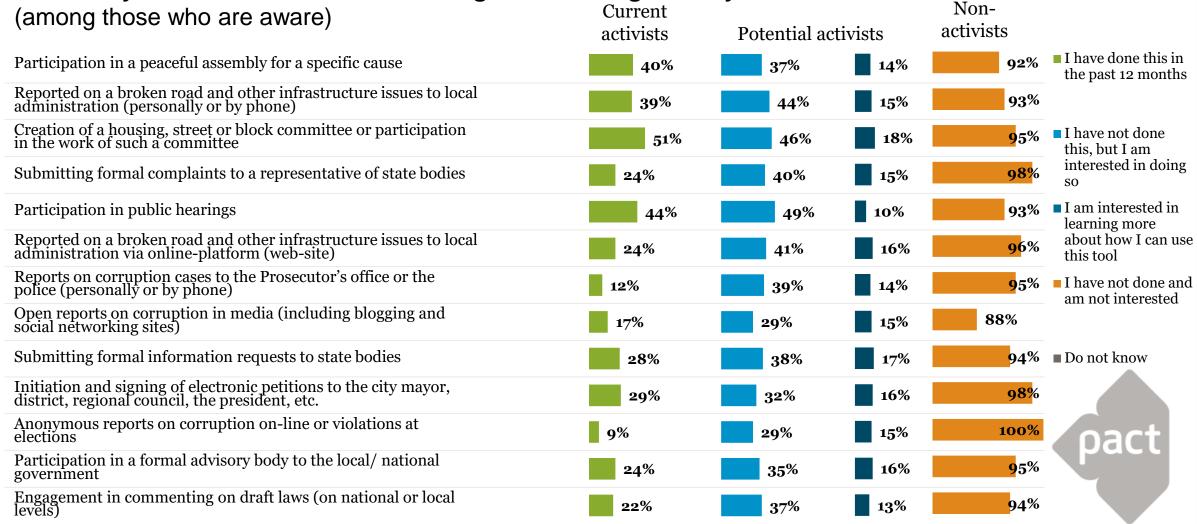
The highest level of current engagement is reported for creation of housing committees and participation in public hearings.

## A5. Have you ever been involved in doing the following/would you be interested in (among those who are aware)

Participation in a peaceful assembly for a specific cause	15%	27%	9%	45%	<b>4%</b> n=696	■ I have done this in the past 12 months
Reported on a broken road and other infrastructure issues to local administration (personally or by phone)	15%	31%	10%	40%	<b>4%</b> n=684	-
Creation of a housing, street or block committee or participation in the work of such a committee	19%	32%	11%	34%	<b>4%</b> n=678	■ I have not done this, but I am
Submitting formal complaints to a representative of state bodies	8%	31%	12%	45%	<b>4%</b> n=597	interested in doing so
Participation in public hearings	17%	34%	7%	38%	<b>4%</b> n=580	■ I am interested in learning more
Reported on a broken road and other infrastructure issues to local administration via online-platform (web-site)	8%	32%	11%	44%	5% n=580	about how I can use this tool
Reports on corruption cases to the Prosecutor's office or the police (personally or by phone)	<mark>4</mark> %	31% 1	1%	49%	5% n=564	■ I have not done and am not interested
Open reports on corruption in media (including blogging and social networking sites)	<b>5%</b>	23% 12%		52%	8% n=537	un not interested
Submitting formal information requests to state bodies	10%	30%	11%	44%	5% n=526	■ Do not know
Initiation and signing of electronic petitions to the city mayor, district, regional council, the president, etc.	11%	28%	13%	44%	<b>4%</b> n=508	
Anonymous reports on corruption on-line or violations at elections	3%	25% 11%		56%	<b>5</b> % n=471	oact
Participation in a formal advisory body to the local/ national government	9%	30%	12%	45%	<b>4%</b> n=444	pace
Engagement in commenting on draft laws (on national or local levels)	8%	30%	11%	47%	<b>4%</b> n=453	

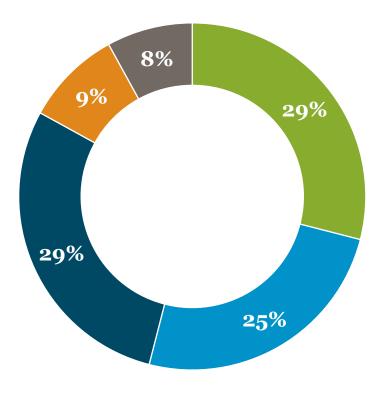
Current activists are mostly involved into housing committee and public hearings. Potential activists are also interested in doing these activities the most.

#### A5. Have you ever been involved in doing the following/would you be interested in



Among those who participated in at least 1 initiatives, over a half indicate either positive experience or some change in result

## **A6.** How do you assess your experience in participating in this type of activity (among those who participated in at least 1 initiative)



- Overall, positive experience, I achieved the result I wanted from it
- It took a lot of effort, the end result was mixed, but at least something changed
- I spent lots of time for smth which didn't bring much result, but I believe that if more people would practice this it brings results
- I didn't get the result I wanted, I don't plan to engage in this type of activity anymore and I don't want to waste my time
- Hard to say



**Total**, n=374

Among those who are not aware about all listed initiatives, the reason of not having time or motivation for participation is indicated most often, one in four does not believe in the possibility to change a situation.

#### A7. What prevents you from more active engagement in civil initiatives?

(those who are not aware about all initiatives)	n=869	
I do not have time/motivation to participate in such activities	31%	
I do not believe that this activity can in fact influence a situation	26%	
I believe that the state should take care of solutions to problems	22%	
I myself need assistance as I belong to vulnerable groups such initiatives help	12%	
I do not trust organizations and groups that I know	10%	
No one invited me/asked/proposed	9%	
I have not found an initiative I would want to join	8%	pact
I do not know about available possibilities	7%	

One in four citizens might get engaged if the initiation has direct relation to his/her own or family interests

### A8. Is there anything that would motivate you to engage in any of civil activities?

(those who are not aware about all initiatives)	n=869	
If it has direct relation to my interests and interests of my family	26%	
If I knew that my activity will lead to certain results without repercussions for me	15%	
If I like/trust the leader of an initiative	14%	
If other people from my circle are engaged in such an activity	13%	
If the goals of an initiative correspond to my personal goals	13%	
If I empathize with people who are influenced by the issue	11%	
If I will be able to make new connections with likeminded people	7%	pact
Hard to say	37%	

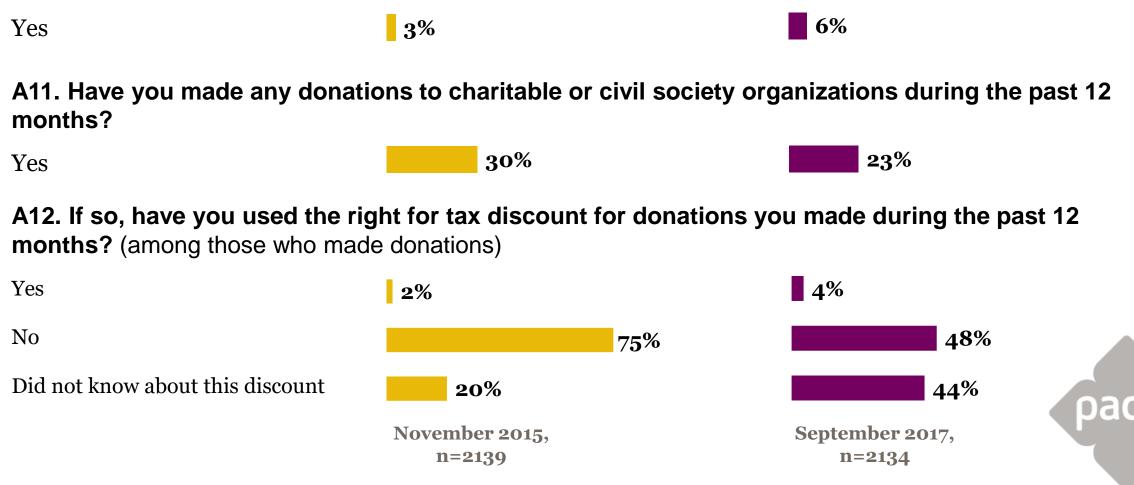
One third of respondents had to defend own rights when they have been violated (this indicator is significantly higher among current activists). A half of citizens indicate that their rights were never been violated.

## A9. Have you ever had to defend your rights (in the police, the prosecutor's office, the court etc.) when they have been violated? Total, n=2134

Yes, I defended my rights on my own	15%	
Yes, I defended my rights with the help of a lawyer	9%	
Yes, I defended my rights through the court	7%	
Yes, I defended my rights via law-enforcing bodies (the police, the prosecutor's office)	5%	
Yes, I stood for my rights via a trade union	3%	
Yes, I defended my rights with the assistance of CSO/ human rights organization	3%	
Yes, I defended my rights with the help of other people and organizations	1%	
No, my rights have never been violated	48%	pact
No, my rights were violated, but I did not stand up for them because I do not believe there is a way to do this	14%	

Every seventeenth of citizens received charity assistance within the last year. The share of those who made donations declined from one third in 2016 to below a quarter in 2017. The majority of those who made donations are not aware of their right for tax discount due to donations.

A10. Have you received charity assistance during the past 12 months?



The organizations which logo is recognized the best and goals are known are Hromadske TV and Rinat Akhmetov Foundation (each got 17%), both kept stable rate of awareness among total population since 2016. Femen and Viktor Pinchuk Foundation increased awareness of logo and goals (10% to 13%, and 8% to 12%, respectively)

## A14. Have you ever seen any of these logos? If yes, do you know what this logo means? What does this movement do, what are its goals? Total, n=2134

Hromadske TV	17% 20% 13%	51%		
Rinat Akhmetov Foundation «Development of Ukraine»	17% 15% 27%	41%	■ I have seen the logo, and I know about this	
National exit-poll	15% 18% 16%	51%	initiative, its goals	
Femen	13% 16% 20%	51%	■ Yes, I have seen the logo,	
Viktor Pinchuk Foundation	12% 22% 23%	43%	but I do not know about this initiative, its goals	
Euromaidan SOS	12% 17% 17%	54%	<b>T</b> 1 1 1	
Vostok SOS/Donbas SOS	8% 15% 14%	63%	I do not remember the logo, but I know about	
Reanimation Reform Package (RPR)	5% 11% 14%	70%	this initiative, its goals	
«Chesno»	5% 13% 11%	71%	I have never seen the	
Michel Shchur	4% 10% 11%	75%	logo, never heard about this initiative	
Transparency International Ukraine (TI Ukraine)	4% 10% 10%	76%		
«Stronger Together»	3 <mark>% 13% 13%</mark>	71%		
Foundation «Democratic Initiatives»	3 <mark>% 9% 11%</mark>	77%	oact	
Institute of World Politics (IWP)	3 <mark>%7% 11%</mark>	79%		
Dyvovyzhny	2 <mark>%5% 11%</mark>	82%		

Awareness in private funds or businesses that finance charity or civil initiatives raised comparing to 2016. However, charity funds and volunteer groups are still most known (more than one in three citizens know organization of such type).

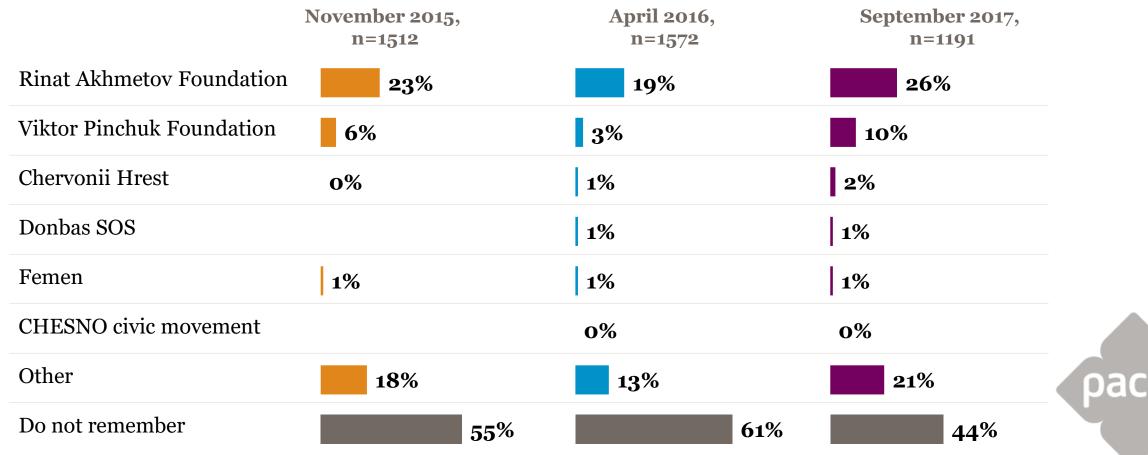
#### A15. Do you know any of the following types of organizations/initiatives that are active in Ukraine?

	November 2015, n=2139	April 2016, n=2168	<b>September 2017,</b> n=2134
Charity funds	49%	49%	39%
Volunteer groups	48%	51%	38%
Private fund or business that finance charity	14%	12%	21%
Independent trade unions	14%	12%	14%
Private fund or business that finance civil initiatives	3%	2%	14%
Civil non-political initiatives or movements to achieve a specific goal	10%	9%	11%
Associations that protect rights of their members	6%	5%	11%
Organizations that finance civil initiatives	5%	4%	11%
Non-governmental non-profit organizations	4%	5%	6%
I do not know any of these types of organizations	29%	28%	34%

Most citizens who indicated their awareness of any private charity organization or fund, indicate Rinat Akhmetov Foundation and Viktor Pinchuk Foundation when asked to give the name of such organization.

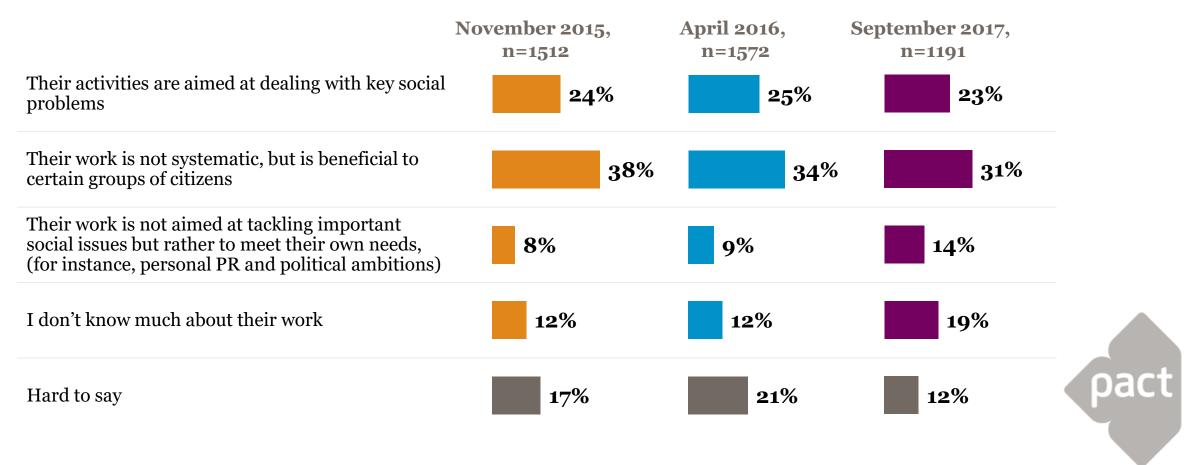
#### A16. Can you provide one name of these organizations/movements?

(among those who know respective type of organizations/initiatives, response without prompt)



One in three citizens among those who know charity or voluntary organizations suppose that despite non-systematic work of such organizations it is beneficial to particular groups or citizens, and almost a quarter believe that these organizations deal with key social problems

## A17. How would you assess the work of this organization/initiative? (among those who know respective types of organizations/initiatives)



The majority of citizens suppose that rich people should finance civil initiatives/NGOs, almost a half thinks that the state and the business should also contribute into such funding. One in three believe that citizens that belong to the groups that the initiative represents or their friends/ families should finance that

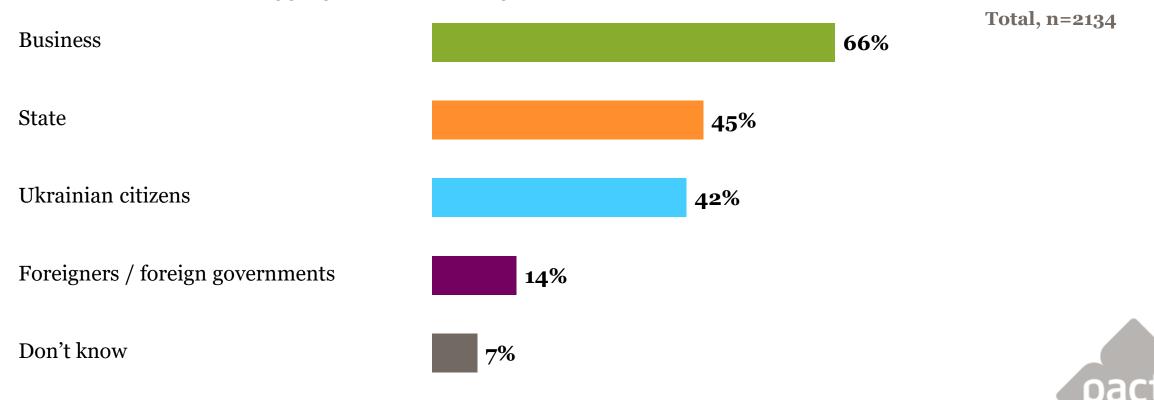
#### A18. Who do you think should finance civil initiatives/NGOs?

Total, n=2134
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Most people suppose that business should finance civil initiatives/NGOs, almost a half thinks that the state contribute into such funding. Only 14% believe foreigners and foreign government finance that.

#### A18. Who do you think should finance civil initiatives/NGOs?

Multiple response set, aggregated into 4 categories\*

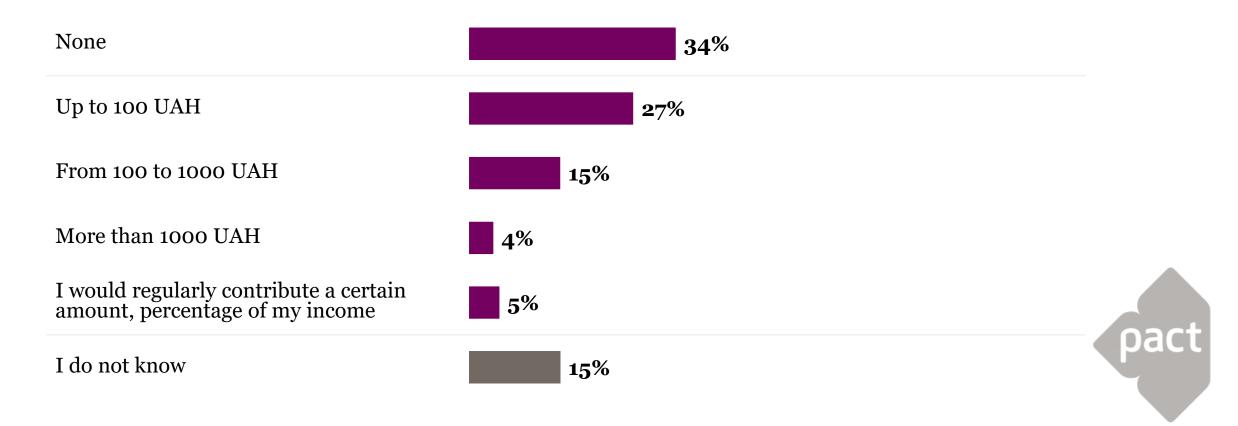


\* "Rich people" and "Business" into "Business"; "Citizens that belong to the groups that this initiative represents or their friends/ families" and "Ukrainian citizens" into "Ukrainian citizens", "Individuals from abroad" and "Foreign governments" into "Foreigners / foreign government"; "State" and "Don't know" remains the same.

Less than a half among total population are ready to contribute with 100-1000 UAH. One in three citizens is not ready to contribute personally to a cause that they believe or organization they trust.

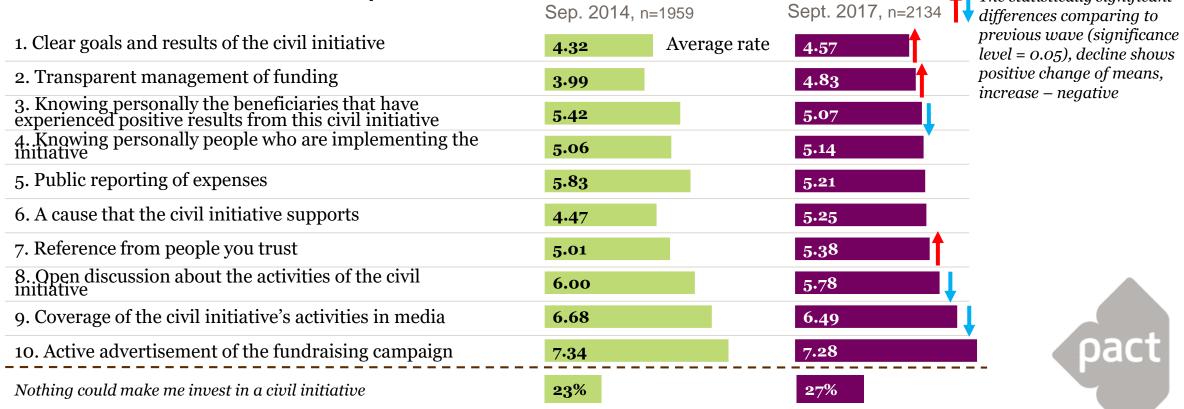
A19. What amount would you contribute personally to a cause that you believe in and to an organization or group that you trust?

Total, n=2134



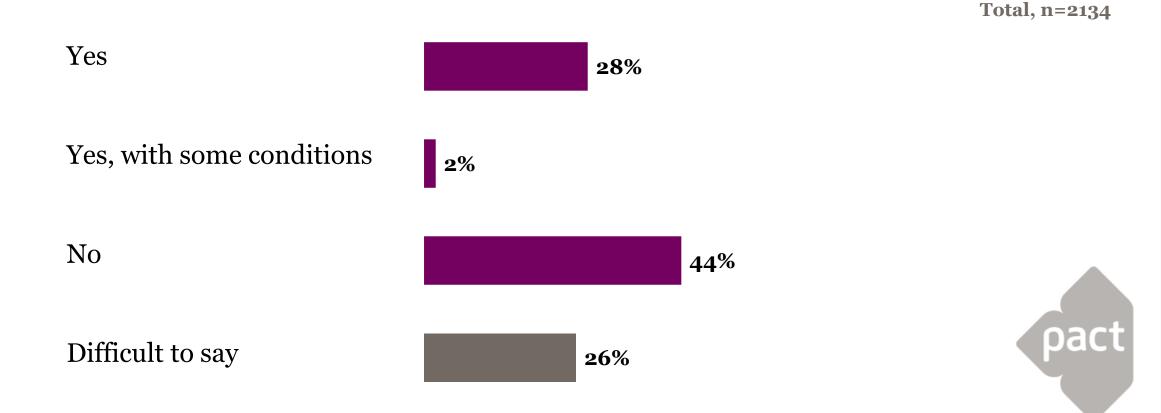
The importance of clear goals and results as well as transparent management of funding remain in TOP-3 factors for supporting certain initiatives though they became less important in 2017 comparing to 2014, while knowing the beneficiaries that have experienced positive results became more important reason to support certain initiative financially

A20. If you decided to financially support a certain initiative, which factor would play the crucial role for your decision? Please rate them according to their importance/role, where 1 means «the most important reason», and 10 – «the least important reason»



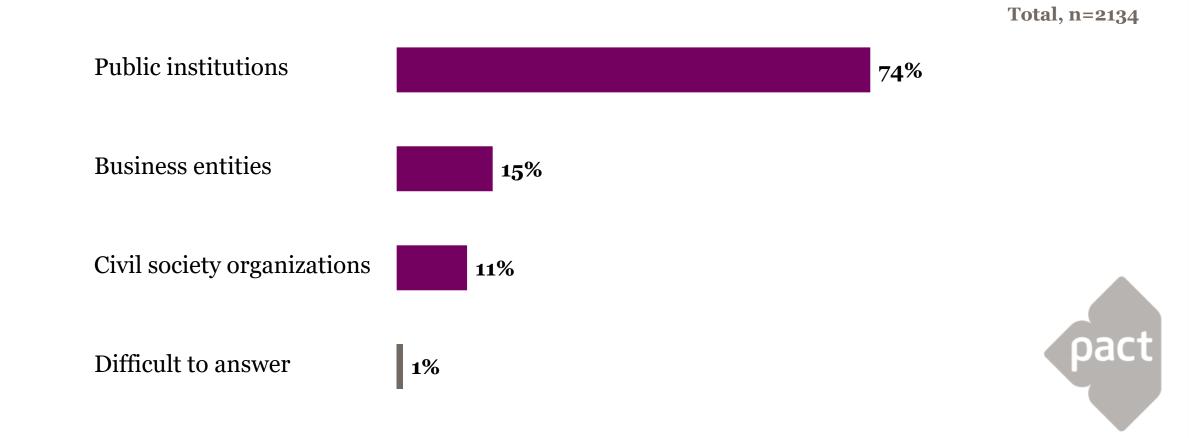
One in four among total population would support legislative initiative which obliges the government to invest taxes paid by the population to support CSO activities. Almost a half would not support that.

A21. Would you support a legislative initiative which obliges the government to invest taxes paid by you to support CSO activities?



Overwhelming majority of citizens believe that state-funded social services should be provided by public institutions

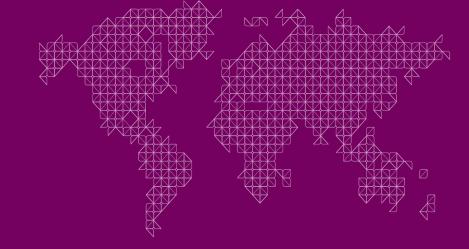
#### A22. Who do you think should provide state-funded social services to citizens?





# Political situation

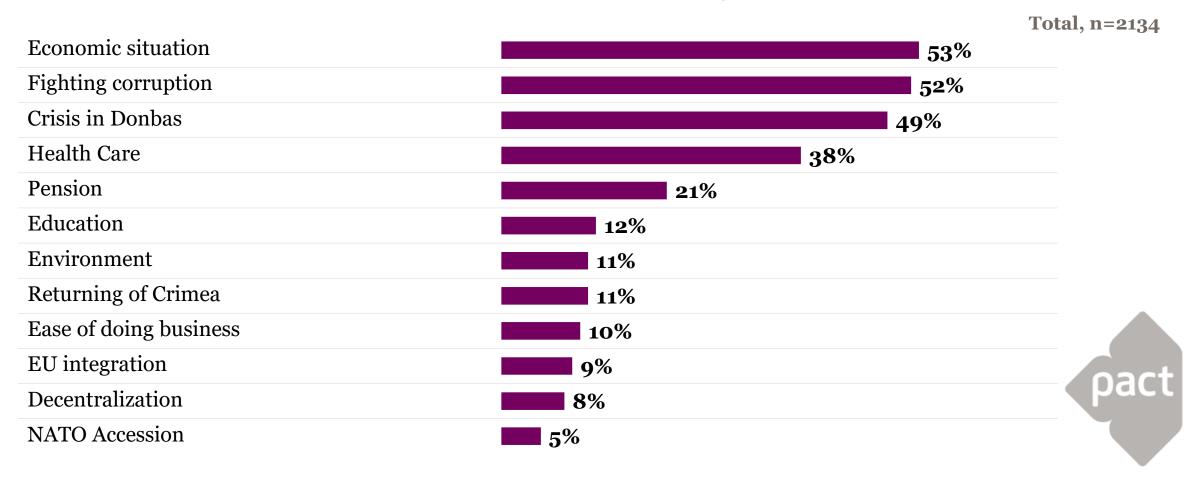
### Section B



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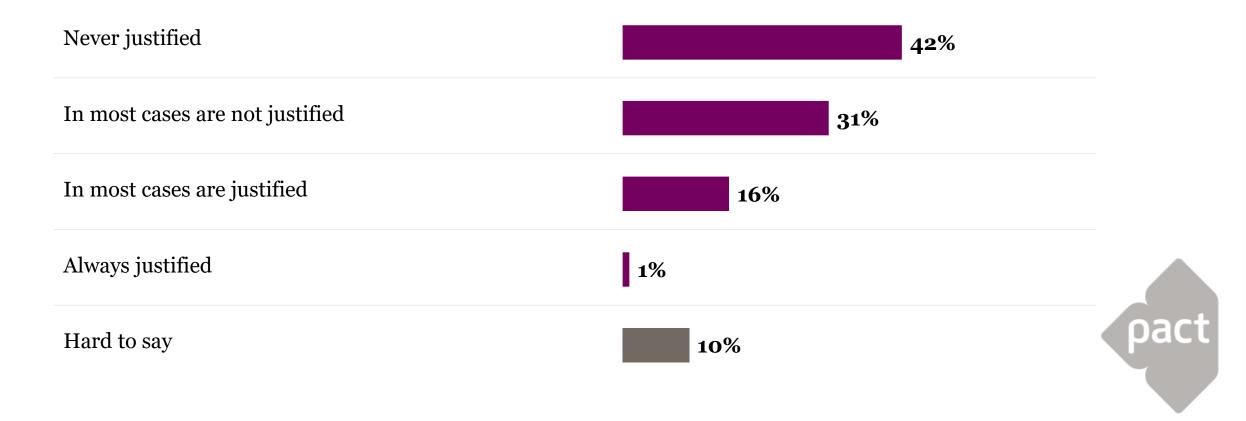
Economic situation and fighting corruption along with the crisis in Donbas are three most important issues for Ukraine today.

#### B1. Choose the three most important issues for Ukraine today



Majority of citizens believe that giving bribes, unofficial services, or gifts for solving a problem cannot be justified anytime or in most cases

## B2. Do you believe that giving bribes, unofficial services, or gifts can be justified if it is necessary for solving a problem which is important for you?



Majority of the population agrees that the corrupt officials should be removed from the office and that all people must observe those laws they consider unjust. However, more then half believe that if a person can resolve the issue using some reward, most people in Ukraine try to take advantage of this. 58% consider bribery to be an integral part of the Ukrainian mentality. Only one in three respondents is ready to report about cases of corruption if becoming aware of them.

#### B3. How much you agree or disagree with each of these statements?

Totally / rather agree Totally / rather disagree Corrupt officials should be removed from office 16% 78% All people must observe those laws that they consider unjust 25% 63% If you can resolve the issue with the public servants using some reward, most people in Ukraine try to take advantage 29% **59%** of this 34% **5**7% Bribery is an integral part of the Ukrainian mentality 30% 56% Anyone who offers a bribe must bear the same responsibility as the one who takes a bribe 41% 47% I will get nothing like access to medical care or higher education, if I don't pay a bribe for it 39% Salaries of public sector employees are so low that they are forced to take informal payments for their services 52% 42% I am ready to report cases of corruption that become known to me 37% 45% 37% I am ready to join collective protests against local corrupt officials who are involved in corruption 52% 35% Ordinary citizens also have a right to not observe the law, as public servants do Combatting of corruption / bribery is possible only if public servants wages will be increased 60% 28%

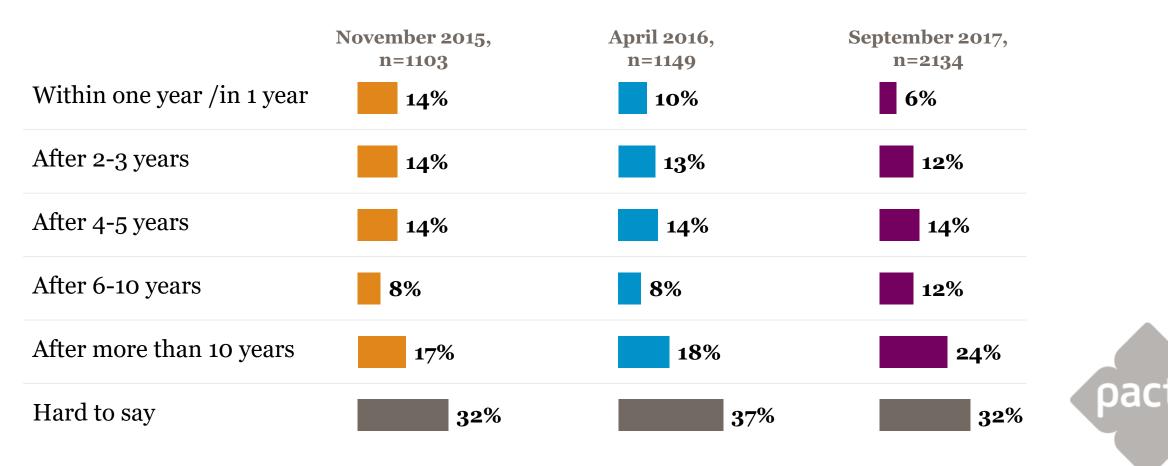
One half of respondents indicated that did not experience consequences of reforms so far, while one in four experienced negative consequences.

### **B4.** Have you already felt any particular consequences of reform?

November 2015, n=2139	April 2016, n=2168	September 2017, n=2134	
44%	48%	51%	
33%	35%	24%	
14%	11%	18%	
2%	1%	3%	
7%	5%	4%	pact
	n=2139 44% 33% 14% 2%	n=2139 n=2168 44% 48% 33% 35% 14% 11% 2% 1%	n=2139 $n=2168$ $n=2134$ $44%$ $48%$ $51%$ $33%$ $35%$ $24%$ $14%$ $11%$ $18%$ $2%$ $1%$ $3%$

One in four would expect the consequences of reforms within the next 3 years, while one in three would expect that in 6 years and later

### **B5.** When can consequences of reforms be expected?

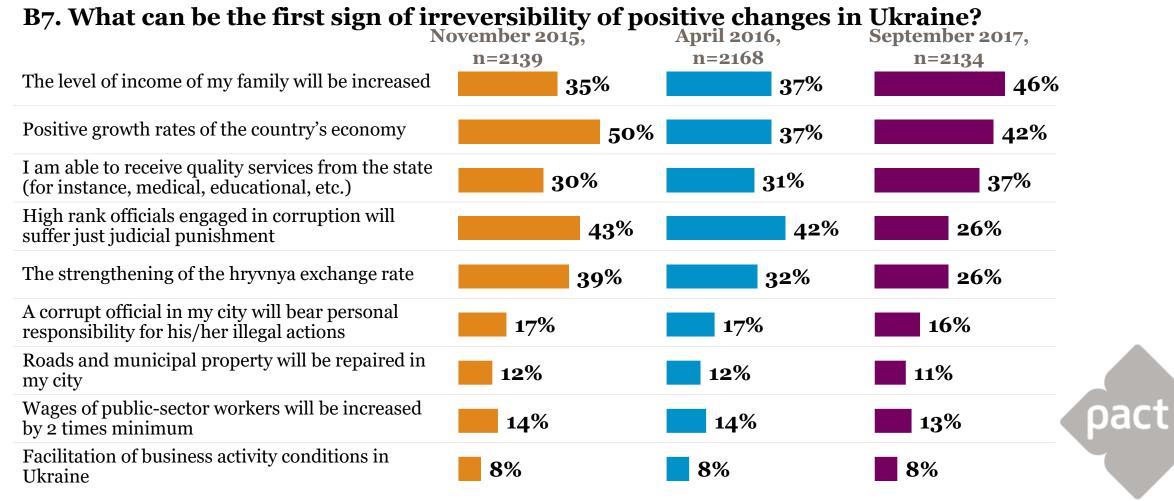


Only one in four respondents would like to move abroad, while the majority would like to stay in their local community

### B6. Would you like to move from your city/region in the near future?

Would like to stay in my local community 61% Would like to move abroad 23% Would like to move to the capital **5%** Would like to move to another region in Ukraine 2% Difficult to answer 9%

The relative majority of respondents indicate the increase of family income, positive growth rates of the country's economy and ability to receive high quality services from the state as the signs of irreversibility of positive changes in Ukraine. For one in four citizens the situation when corrupt official bears personal responsibility for illegal actions would be a sign of irreversibility of positive changes in Ukraine.



One in three is ready to endure declining living standards due to reforms, under some conditions if it leads to the country's success. One in five is ready to contribute to reforms. However, 42% are disappointed and tend to think that it has been enough enduring declining living standards due to reforms, and nothing will change anyways.

### **B8.** With which of the following statements do you tend to agree more?

	November 2015, n=2139	April 2016, n=2168	September 2017, n=2134	
I think it has been enough enduring declining living standards due to reforms, and nothing will change anyways	39%	50	42%	
I need to know more about reforms to assess my readiness to suffer for them (for instance, what will the end product be, when will it happen, etc.)	26%	21%	27%	
I am ready to endure declining living standards due reforms, but for no more than a year	to <b>17%</b>	12%	15%	
I am ready to contribute my knowledge and ideas in the reform process or volunteer to promote change i the country		4%	12%	
I am ready to endure declining living standards due reforms, if it leads to the country's success	to <b>39%</b>	8%	7%	
Hard to say	17%	12%	12%	ραςτ

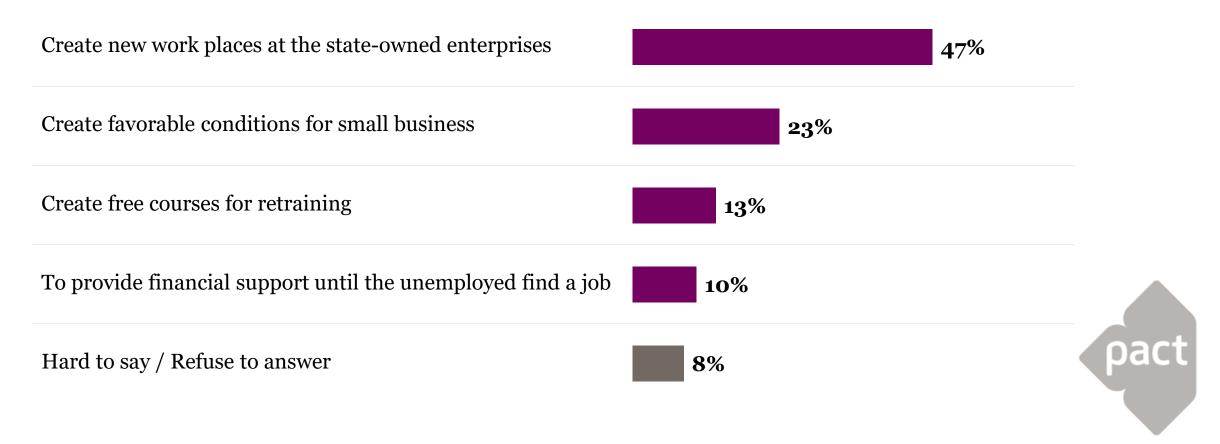
2/3 of the population receive information about reforms in the country from TV news, one in three citizens – from friends and colleagues. One-third gets such information from Internet media or social networking sites.

### **B9.** Which source do you use to receive information about reforms in the country?

	November 2015, n=2139	April 2016, n=2168	September 2017 n=2134	, ,
TV news		79%	79%	67%
Friends, colleagues	27%	29%	32%	
Internet media (except for social networking sites)	28%	24%	23%	
Political talk-show on TV	31%	27%	21%	
Social networking sites	16%	17%	20%	
Local newspapers and magazines	15%	11%	15%	
Radio	13%	11%	13%	
National newspapers and magazines	12%	9%	8%	
Public events with politicians and exper in your settlement	ts <b>2%</b>	2%	6%	pact
Not interested in information about reforms	4%	4%	5%	

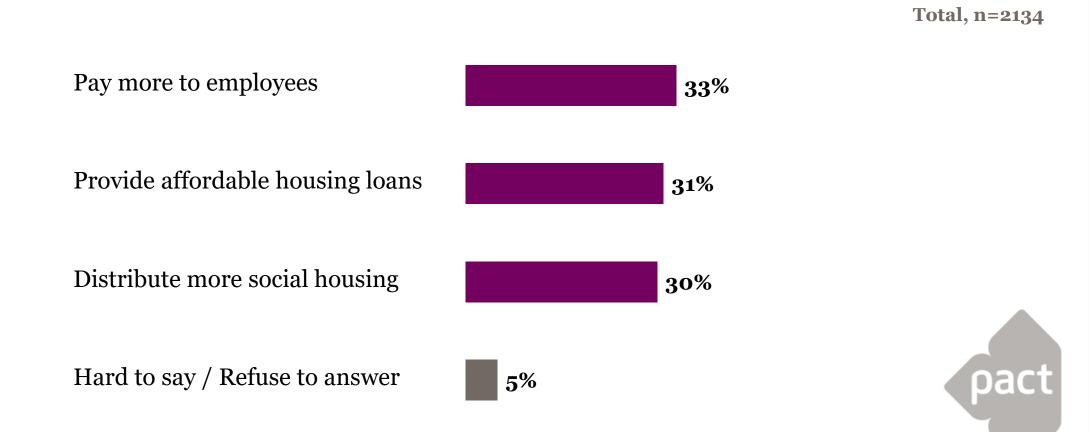
Almost a half of respondents believe that the problem with unemployment can be solved through creating of new work places at the state-owned enterprises, while one in four sees the solution in more favorable conditions for small business

## B10. To solve the problem with unemployment, it is necessary, first of all, to do the following:



For one-third of respondents affordable housing loans would be the solution for housing problem, for another one third – distribution of social housing

### B11. In order to solve the housing problem, it is necessary, first of all, to:



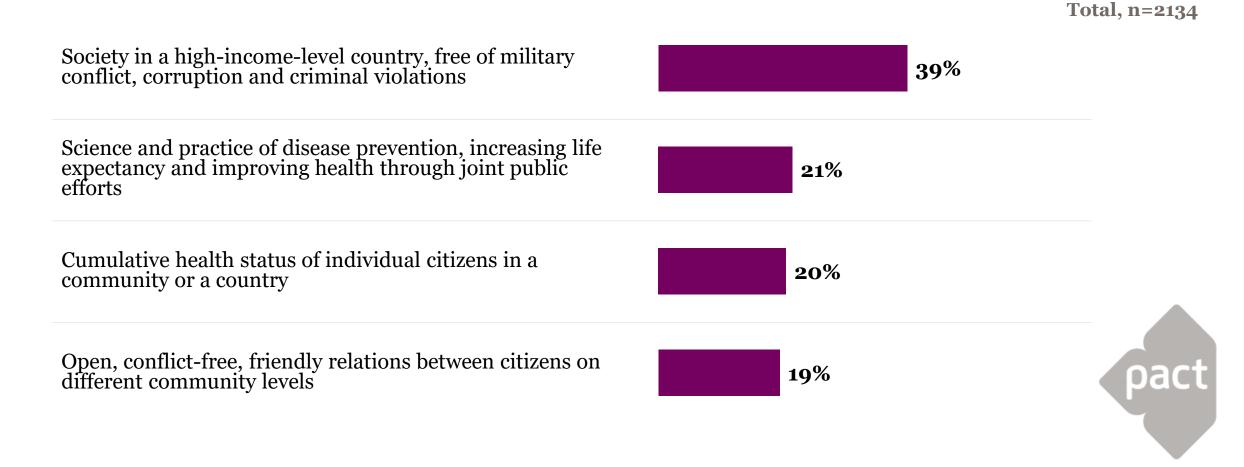
B12. If parliamentary elections were held next Sunday and the following political parties participated in the elections, for which political party would you vote? (for parties that got more than 2%)

	April 2016, n=2168	September 2017, n=2134
All-Ukraine Union "Batkivshchina"	11%	8%
Party "For Life"		<b>5</b> %
Party "Opposition Bloc"	8%	5%
Party "Samopomich"	9%	4%
"Radical Party of Oleh Lyashko"	6%	4%
Union of parties "Freedom", "Pravyy sector" and '	"National Corps"* <b>  1%</b>	3%
Party "Civil Position"	3%	3%
Petro Poroshenko Bloc "Solidarity"	3%	2%
"Movement New Forces"**	1%	2%
Party "UKROP"	1%	2%
Will not vote	15%	16%
Hard to say	35%	20%
Against all***		17%
Refuse to answer***		4%
*in 2016: Party 'Pravyy sector' *** Options "Against all" and	d "Refuse to answer" were not given in 2016	

\*11 2016: Party 'Pravyy sector' \*\*in 2016: Party of Mikhael Saakashvili \*\*\* Options "Against all" and "Refuse to answer" were not given in 2016

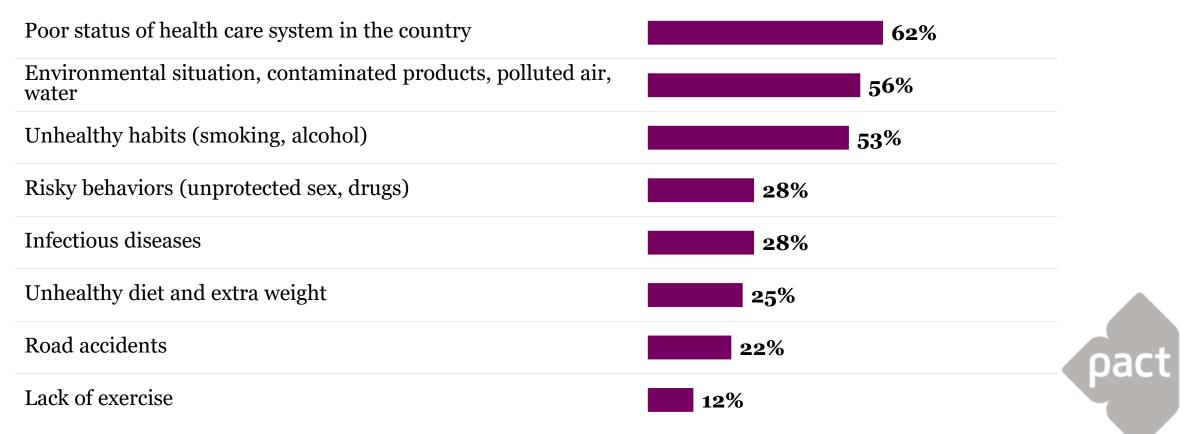
One in three citizens understands public health as "society in a high-income-level country, free of military conflict, corruption and criminal violations", and only one in five – as "science and practice of disease prevention, increasing life expectancy and improving health through joint public efforts"

B13. How do you understand the term "public health"?



The majority of the population considers poor status of health care system to be the main reason for early mortality and morbidity in Ukraine over a half of all citizens emphasize the importance of environmental situation and unhealthy habits

#### B14. What are the key reasons for early mortality and morbidity in Ukraine, in your opinion?



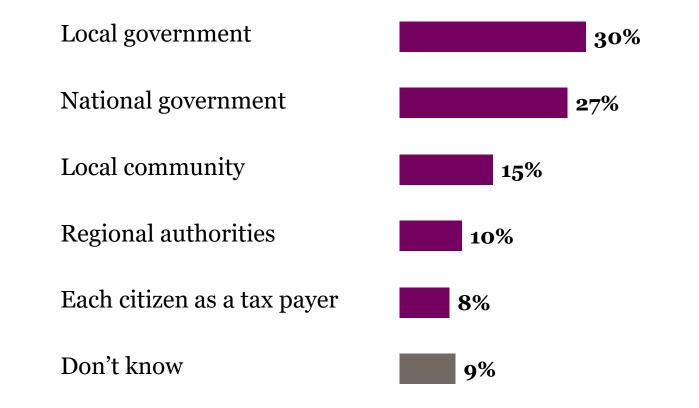
The majority of the population reports about following traffic rules as a preventive measure. 80% indicate that have no more than one sexual partner, and 2/3 of the population report about giving up unhealthy habits. Although about a half goes through regular medical check ups

#### B15. What preventative measures do you take? (Answers "Yes")

I follow the traffic rules 85% I have no more than one sexual partner and/or always 80% use condoms I am give up unhealthy habits or have never smoked or 65% drank too much alcohol I go through regular (annual) medical check ups 45% I exercise 37% I count calories, try to eat more fruit and vegetables 35% I drink only bottled water and/or organic products 33%

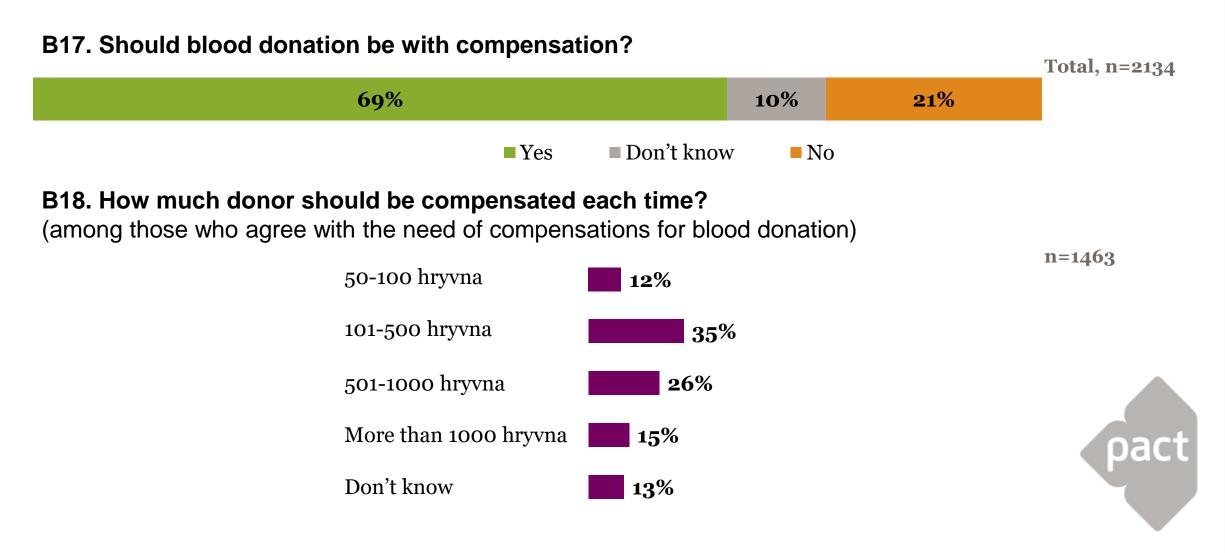
Almost a third of the population believes that local government is responsible for health service delivery in the settlement, one in four considers national government to be responsible for that

#### B16. Who in your opinion is responsible for health service delivery in your settlement?

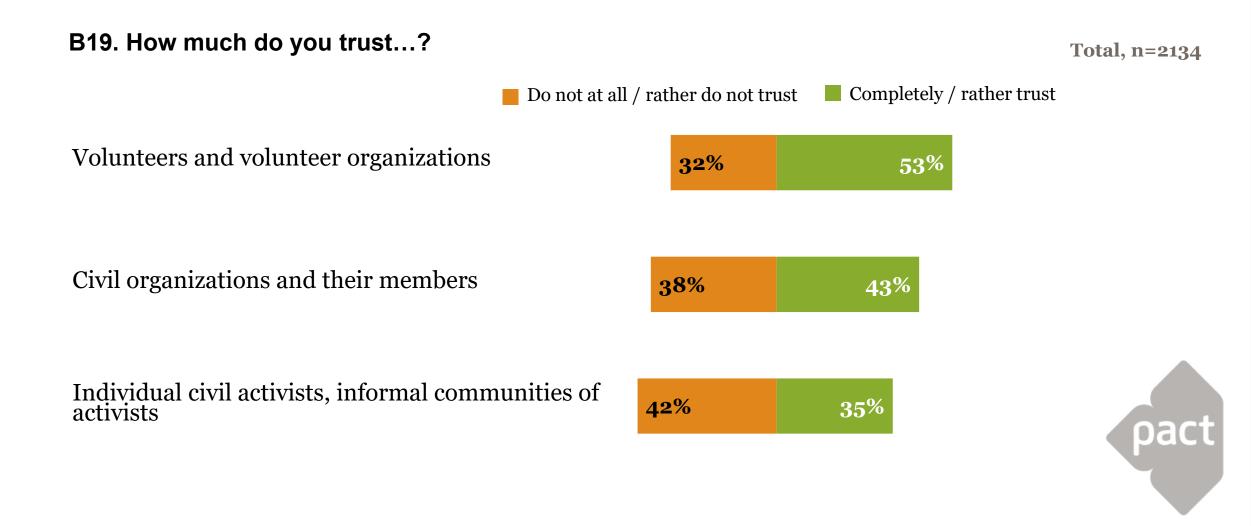




About 2/3 of the population believe that blood donation should be compensated, and among them one in three would expect 101-500 UAH for that, one in four – 501-100 UAH.



Half of the population tend to trust volunteers and volunteer organizations, almost a half– to CSOs, and one in three citizens (35%) – to individual civil activists.



A half of those who trust volunteers and volunteer organizations believe that they can solve current problems and help people.

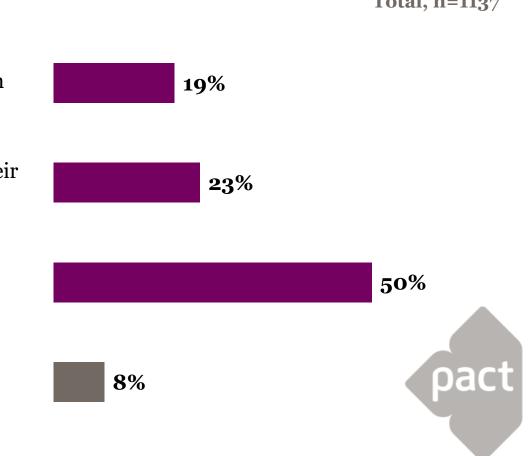
### B20.1 Choose one statement that describes why you trust to... Volunteers and volunteer organizations? (among those who completely/rather trust them)

I know such people / these organizations personally, so I trust them

I am aware of their activities quite well, and see the efficiency of their work

I believe that they can solve current problems and help people

Hard to say



One in three citizens believe that volunteers and volunteer organizations help people in need

### B21.1. Choose the options that are the best to describe ... Volunteers and volunteer organizations?

Help to those in need	33%
Taking care of state of affairs in the country and/or settlement	26%
Expression of a civil position	22%
Responsibility to the community	12%
Implementation of real changes in the country and/or settlement	11%
Personal enrichment	10%
Money laundering	8%
Way to politics	8%
Imitation of activity or of being busy	7%
Seeking fame	7%
Control over state institutions	5%
Fighting corruption	4%
Hard to say	12%

Total, n=2134

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Over a half of those who trust CSOs believe that these organizations can solve current problems and help people

#### B20.2. Choose one statement that describes why you trust to... Civil organizations and their members?

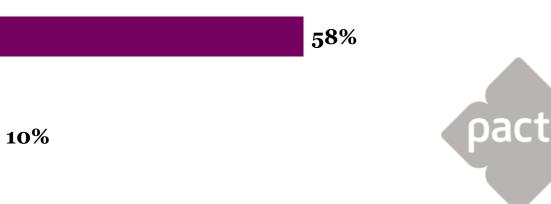
(among those who completely/rather trust them)

I know such people / these organizations personally, so I trust them

I am aware of their activities quite well, and see the efficiency of their work

I believe that they can solve current problems and help people

Hard to say



Total, n=915

\_\_\_\_\_

10%

22%

One in five among the population supposes that CSOs take care of state of affaires in the country or settlement, similar number - that they help people in need, and - that it is an expression of civil position. There are also less favorable evaluation of CSO's activities

# B21.2. Choose the options that are the best to describe ... Civil organizations and their members?

Taking care of state of affairs in the country and/or settleme	ent <b>21%</b>
Help to those in need	19%
Expression of a civil position	18%
Way to politics	14%
Implementation of real changes in the country and/or settlement	11%
Money laundering	11%
Responsibility to the community	11%
Imitation of activity or of being busy	10%
Personal enrichment	9%
Fighting corruption	8%
Control over state institutions	8%
Seeking fame	8%
Hard to say	18%

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Over a half of those who trust individual civil activists and informal communities of activists tend to believe that they can solve current problems and help people

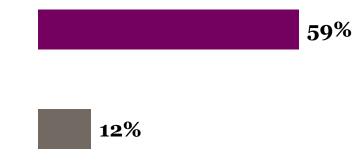
### B20.3. Choose one statement that describes why you trust to... Individual civil activists, informal communities of activists?

(% of those who completely/rather trust them)

I know such people / these organizations personally, so I trust them

I am aware of their activities quite well, and see the efficiency of their work

I believe that they can solve current problems and help people



12%

17%

**Total**, n=740



Hard to say

About one in five tend to associate individual civil activists and informal groups of activists with the expression of civil position or with the way to politics

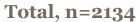
### B21.3. Choose the options that are the best to describe ... Individual civil activists, informal communities of activists?

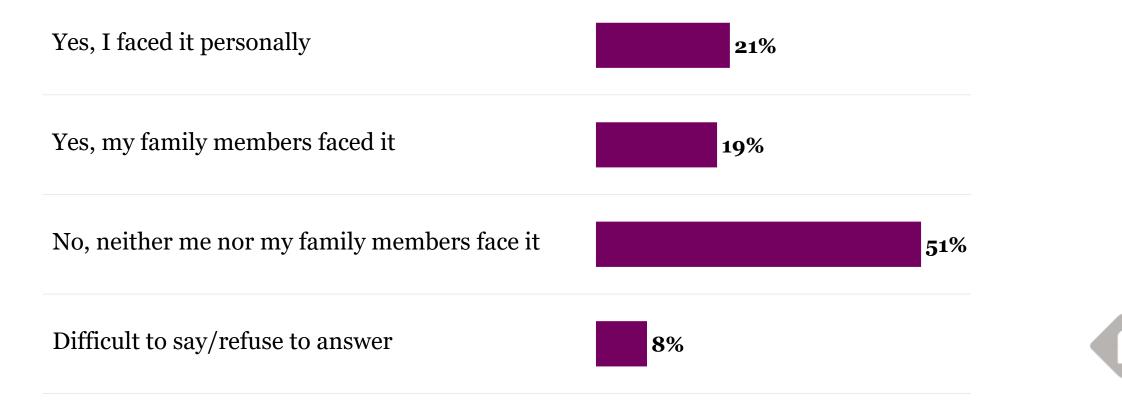
Expression of a civil position	19%
Way to politics	19%
Taking care of state of affairs in the country and/or settlement	16%
Help to those in need	14%
Seeking fame	13%
Personal enrichment	12%
Implementation of real changes in the country and/or settlement	8%
Imitation of activity or of being busy	8%
Money laundering	8%
Responsibility to the community	7%
Control over state institutions	<b>5</b> %
Fighting corruption	<b>5</b> %
Hard to say	21%

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One in five of total population reported about personally facing corruption directly within the last year. Almost the same number reported that their family members faced that

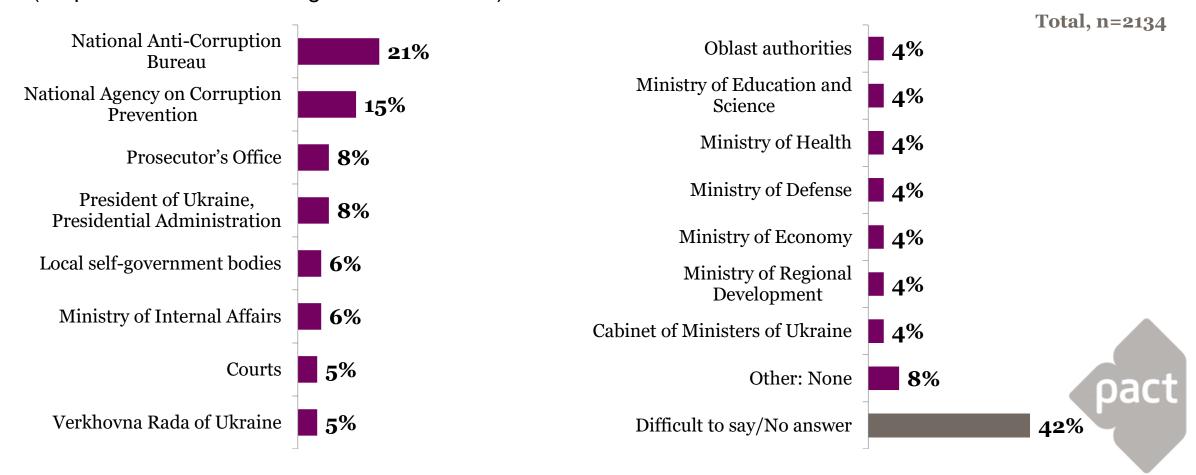
### B22. Have you or your family members directly faced corruption (bribe, extortion, nepotism, etc.) during the last 12 months?





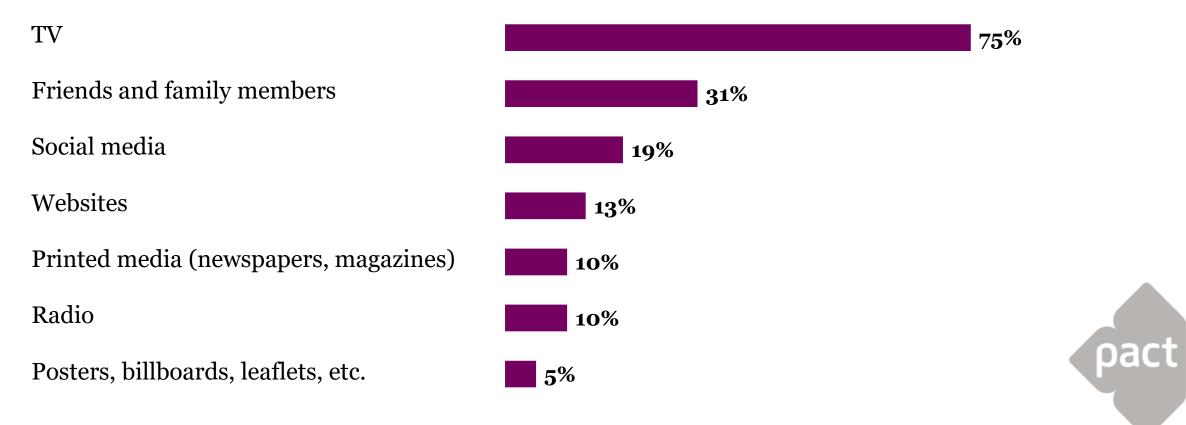
42% of all respondents cannot define the public authority that is really willing to counter corruption; only one in five indicate NABU and 15% - NACP

### **B23.** In your opinion, which public authorities are really willing to counter corruption? (for public authorities that got more than 4%)



The overwhelming majority receives information about corruption and anti-corruption activities from TV, one in three respondents gets it from friends and family members

## B24. What are the main sources of information about corruption and anti-corruption activities for you?



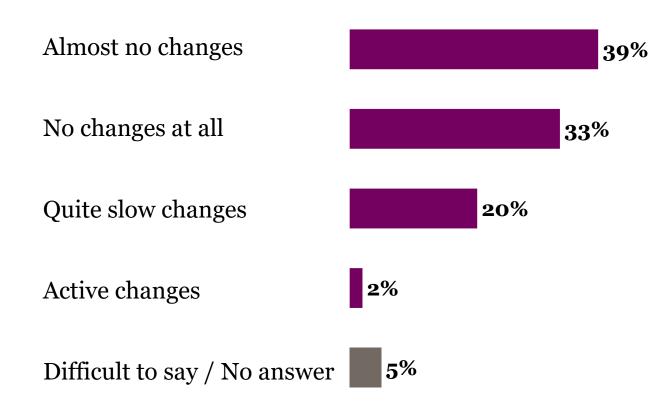
One in three citizens believes that the biggest role in countering corruption is played by anticorruption authorities. At the same time, 37% consider the President of Ukraine to play the biggest role in countering corruption. Only one in five indicates that ordinary citizens are the main players in countering corruption.

# B25. In your opinion, who has the biggest role to play in countering corruption in Ukraine (among those listed below)? Total, n=2134

President of Ukraine, Presidential Administr	ation 37%	
Anti-corruption authorities	35%	
We, average citizens	25%	
Police and Prosecutor's office	21%	
Verkhovna Rada of Ukraine	21%	
Courts	16%	
Cabinet of Ministers of Ukraine	11%	
Local self-government bodies	10%	
Mass media	9%	oact
Non-governmental organizations	4%	
Difficult to say/No answer	13%	

The majority of respondents see no progress in anti-corruption reform

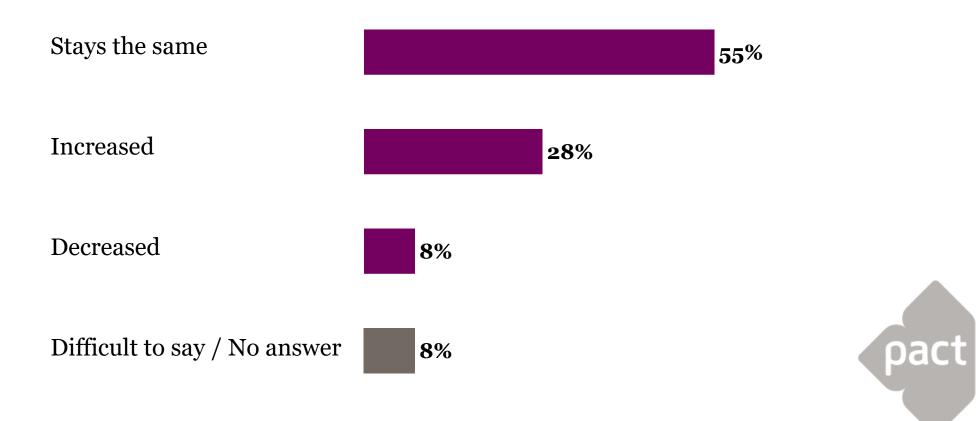
#### B26. In your opinion, what is the progress of anti-corruption reform?





More than half of respondents believe that the corruption rate stays the same comparing with the last year

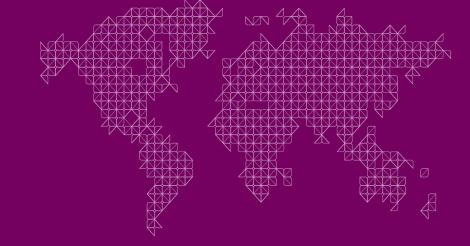
B27. In your opinion, the corruption rate increased, decreased or stays the same during the last 12 months?





# Civic education

### Section C



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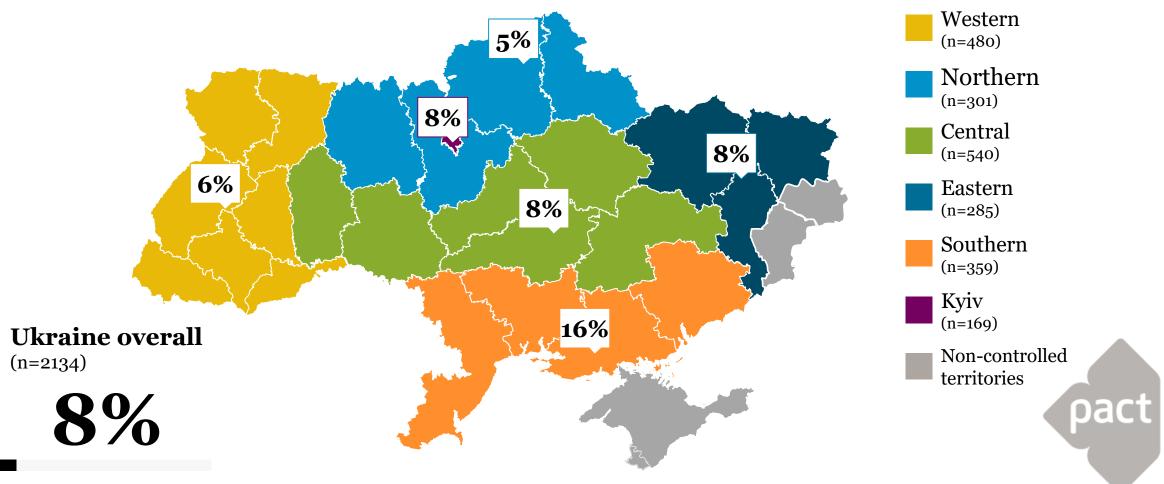
To be civic literate, a respondent should answer correctly at least 10 out of 13 questions:

- 1. What legislation contains the formulation of the fundamental rights of Ukrainians? (The Constitution of Ukraine)
- 2. What are the fundamental rights and freedoms you, as a citizen of Ukraine, possess? (Life, health, honor, dignity, inviolability and security)
- 3. Who is the sole source of state power and the bearer of sovereignty in Ukraine, according to the Constitution of Ukraine? (*The People*)
- 4. Who does the Preamble of the 1996 Constitution of Ukraine define as the "Ukrainian nation"? (Citizens of Ukraine of all nationalities)
- 5. What are the three branches of government in Ukraine? (Executive, legislative, judicial)
- 6. Who has the right to adopt laws in Ukraine? (The Verkhovna Rada)
- 7. How is local self-government formed? (Elected by the electorate of certain territories)
- 8. Please choose local bodies of executive power from the list provided (Oblast, rayon, local administrations)
- 9. What is the rate of income tax applied for individuals in Ukraine, according to the legislation? (18%)
- 10. Which body approves the state budget of Ukraine? (The Verkhovna Rada)
- 11. Which body approves the local budget in your community? (The local council)
- 12. Is it necessary to have authorization from the local authorities to hold a peaceful assembly or a demonstration? (No)
- 13. On what grounds can the local administration prohibit holding a rally? (If the rights of other people are at stake)



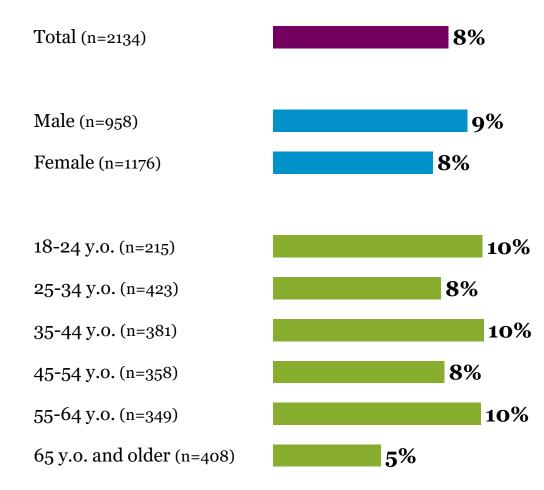
Overall percentage of those who can be considered as civil literate is 8%. The lowest percentage is in the Northern region – 5%, the highest – 16% in the Southern region.

### **Civic literacy: by region**



There is no significant difference in civic literacy between gender and age categories: there are 8-10% of civic literate among them. However, seniors (65 years old and older) have the lowest score – 5%.

**Civic literacy: by gender and age categories** 





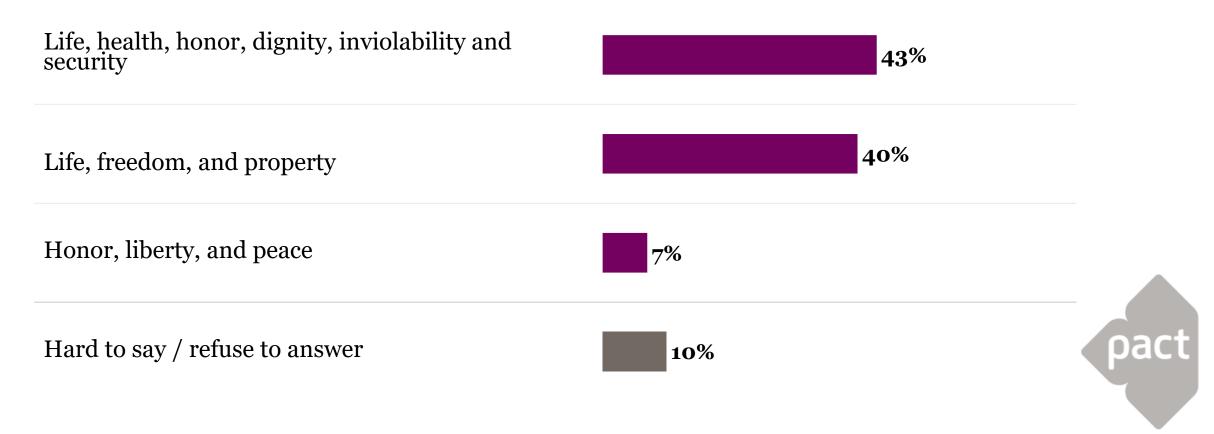
The majority of the population knows that the Constitution of Ukraine contains the formulation of the fundamental rights of Ukrainians

### C1. What legislation contains the formulation of the fundamental rights of Ukrainians?

The Constitution of Ukraine 71% The Universal Declaration on Human 11% Rights The Criminal Code 7% Nowhere 4% Hard to say / refuse to answer 7%

Almost a half of the population is aware about the fundamental rights and freedoms that they possess as citizens of Ukraine – specifically, "life, health, honor, dignity, inviolability and security"

#### C2. What are the fundamental rights and freedoms you, as a citizen of Ukraine, possess?



About a half of the population knows that the people is the sole source of state power and bearer of sovereignty in Ukraine

## C3. Who is the sole source of state power and the bearer of sovereignty in Ukraine, according to the Constitution of Ukraine?

The people
44%

The President
31%

The Parliament
14%

The Prime Minister
2%

Hard to say/ refuse to answer
10%

Only 22% of the population know that according to the Preamble of the 1996 Constitution of Ukraine the "Ukrainian nation" is defined as "citizens of Ukraine of all nationalities"

#### C4. Who does the preamble of the 1996 constitution of Ukraine define as the "Ukrainian nation"?

Ukrainians 30% All people who reside in Ukraine legally 27% Citizens of Ukraine of all nationalities 22% Citizens of Ukraine and foreigners 5% All of the above 5% Hard to say /refuse to answer 11%

Two-thirds of the population are aware of three branches of government in Ukraine - executive, legislative, and judicial

#### **C5.** What are the three branches of government in Ukraine?

Executive, legislative, judicial 67% Executive, legislative, military 11% Bureaucratic, military, industry 8% Federal, state, local 2% Da Hard to say /refuse to answer 12%

The majority is aware that the Verkhovna Rada has the right to adopt laws in Ukraine

#### C15. Who has the right to adopt laws in Ukraine?

The Verkhovna Rada **59%** The President 9% The Cabinet of Ministers 8% The Constitutional Court 8% All above mentioned 11% paq Hard to say / refuse to answer 6%

Almost 2/3 of the population are aware that the local self-government is formed through being elected by the electorate of certain territories

#### C16. How is local self-government formed?

Elected by the electorate of certain territories **59%** Elected by the Verkhovna Rada 8% Appointed by the President of Ukraine 7% Appointed by the Head of the Verkhovna Rada **6%** Elected by Referendum 5% 0731 Hard to say / refuse to answer 14%

Only one in four knows that the local bodies of executive power include oblast, rayon, local administrations

#### C17. Please choose local bodies of executive power from the list provided:

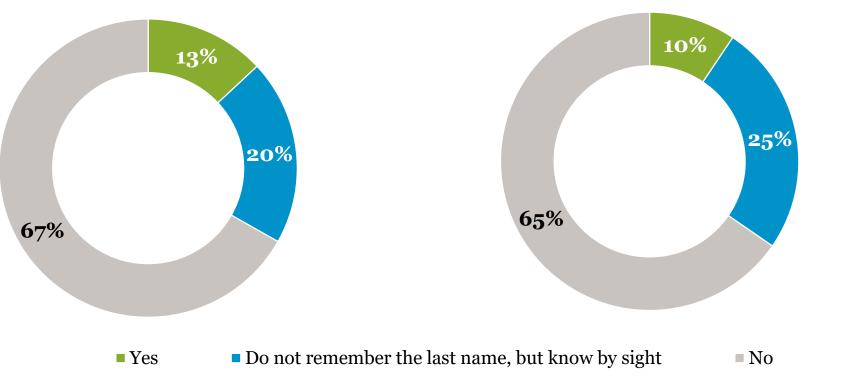
Oblast, rayon, local administrations 25% Oblast, rayon, local councils of deputies 21% Local councils of deputies 17% Village councils of deputies 10% All of the above 19% Da Hard to say / refuse to answer 10%

Only 13% of citizens indicate that they know the name of MP who represents their majority constituency in the Verkhovna Rada, and 9% - that they know the name of a deputy in their local council of their locality

## C18. Can you name an MP who represents your majority constituency in the Verkhovna Rada?\*

\*95% of those who answered "yes" named their MP without prompt

#### C19. Can you name a deputy who represents your majority constituency in the local council of your locality?





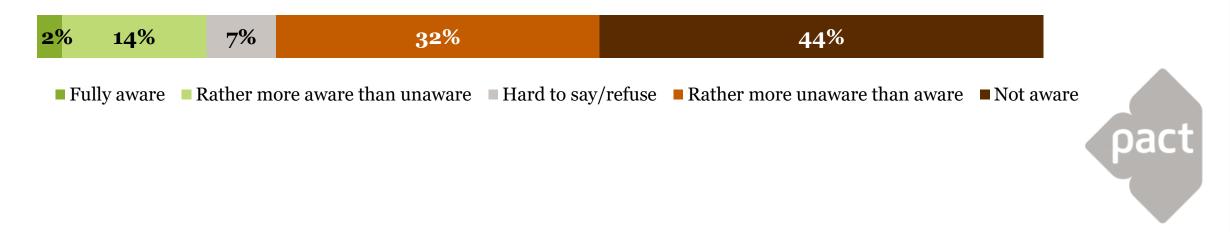
The overwhelming majority of the population is reported to be fully or rather unaware about the state budget processes and spending, and 3/4 are fully or rather about the part of their income and expenses they pay to the state in the form of different taxes and deductions

#### C20. How knowledgeable are you on the state budget processes and spending? Total, n=2134



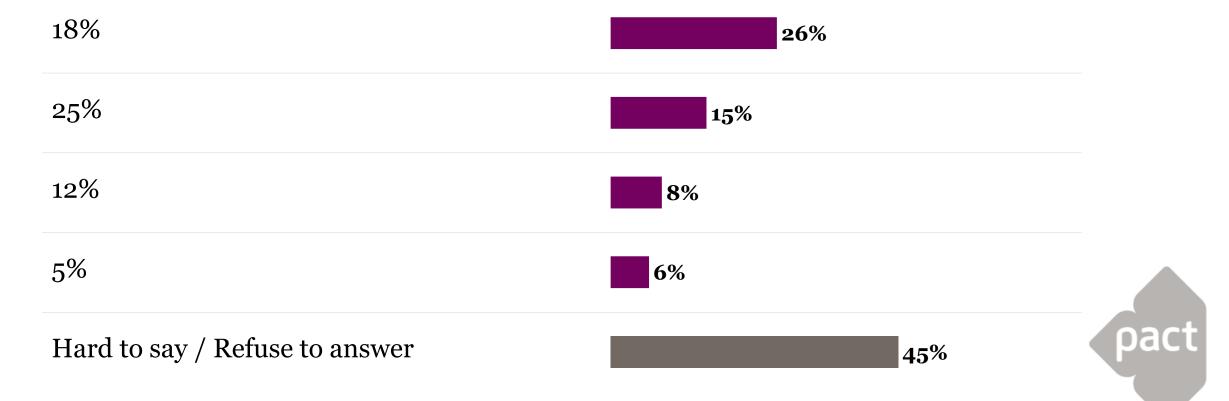
■ Fully aware ■ Rather more aware than unaware ■ Hard to say/refuse ■ Rather more unaware than aware ■ Not aware

## C21. To what extent are you aware of which part of your income and expenses you pay to the state in the form of different taxes and deductions?



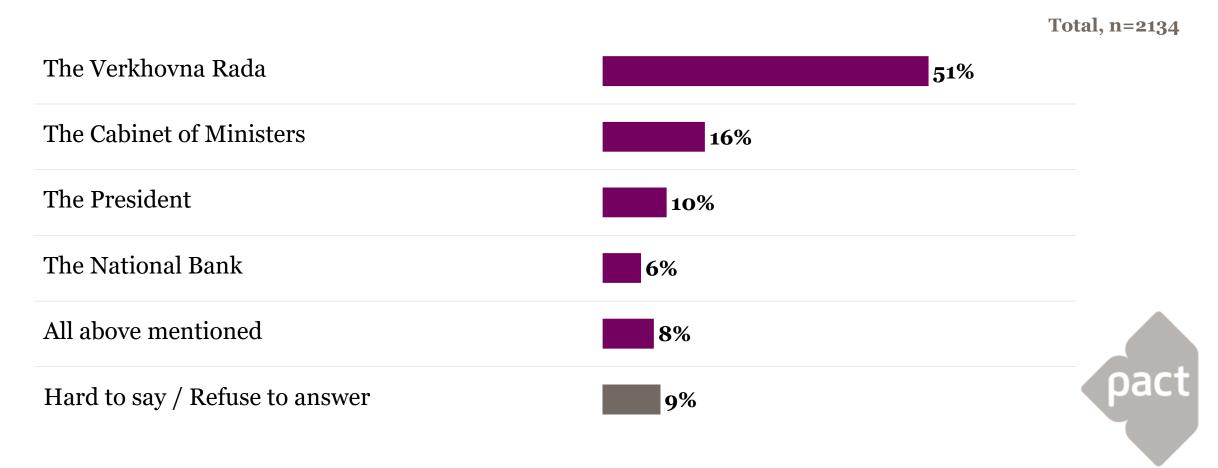
About a half of the population cannot tell the rate of income tax applied for individuals in Ukraine, according to the legislation

#### C22. What is the rate of income tax applied for individuals in Ukraine, according to the legislation?



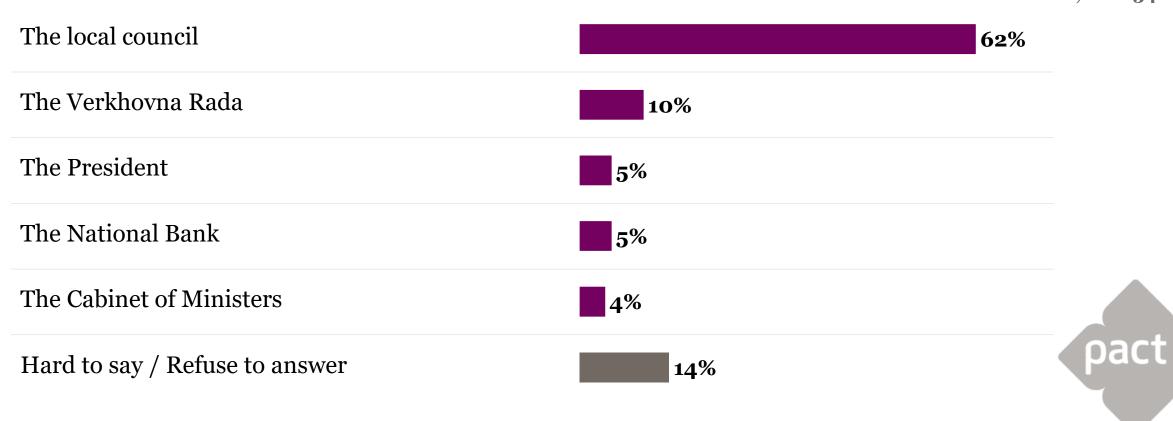
A half of the population is aware that the Verkhovna Rada approves the state budget of Ukraine

#### C23. Which body approves the state budget of Ukraine?



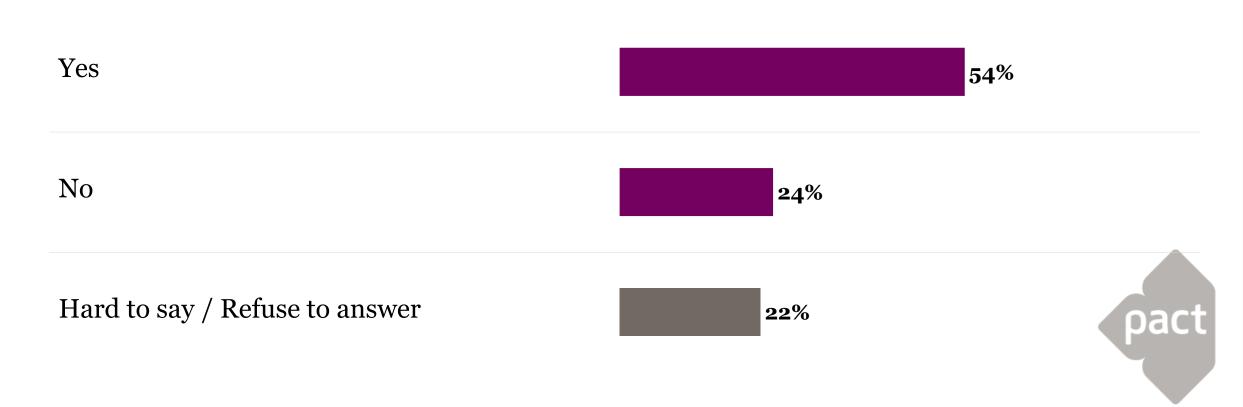
Two-thirds of the population know that the local budget of their community is approved by the local council

#### C24. Which body approves the local budget in your community?



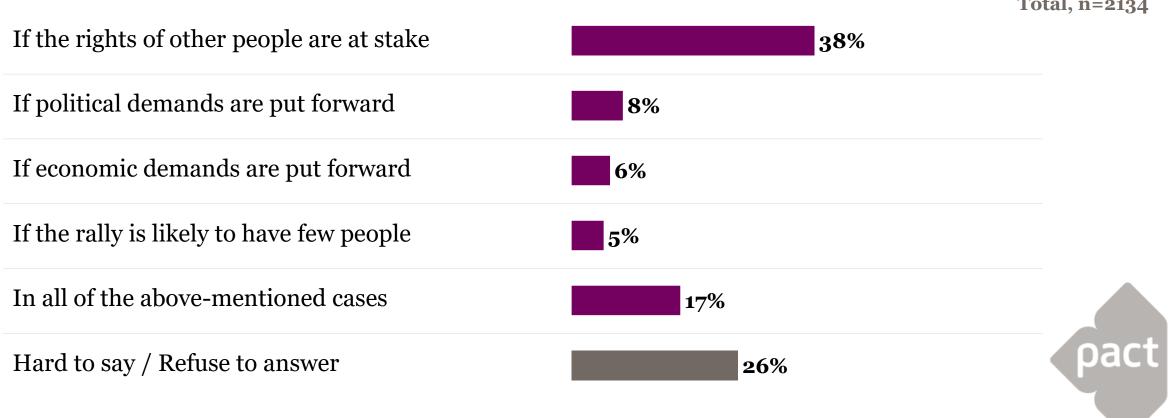
Over a half of the population believes that local authorities should authorize holding a peaceful assembly or a demonstration

## C25. Is it necessary to have authorization from the local authorities to hold a peaceful assembly or a demonstration?



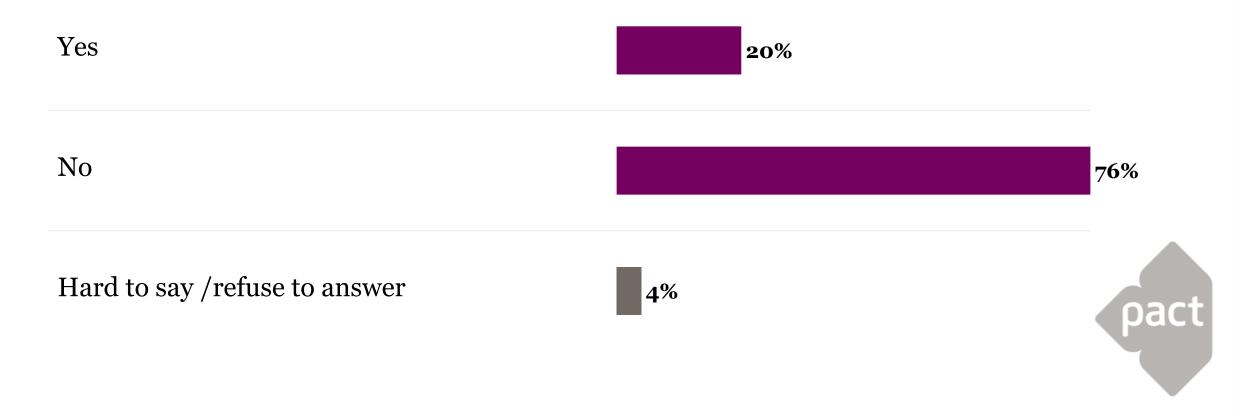
One in three citizens thinks that a rally can be prohibited when the rights of other people are at stake, however one in four cannot answer this question

#### C26. On what grounds can the local administration prohibit holding a rally?



The majority of the population had never learnt the legislation and legal information on their own to defend their rights. One in five among total population did that

## C6. Have you ever had to learn legislation and legal information on your own to defend your rights? Total, n=2134



The majority believes that it is important for each citizen to be aware of civic and legal information, but only one in four has attended thematic lecture/ educational program, or read special legal literature to learn more about civil rights/skills; one in four would like to learn more about that.

## C7. Nowadays, to what extent how important is it for each citizen to be aware of civic and legal information (knowledge of laws, rights, obligations, ability to defend workers' rights, etc.)?

27%		9%	11%	7%		
Very important	Rather important	Hard to say/refuse to answer	Rather not i	importa	nt ■Abso	lutely not i

**Total**. n=213/

C8. Have you ever attended thematic lectures or educational programs, or read any special legal literature to learn more about civil rights and/or skills?

14%	26%	14%	45%	
	<ul> <li>Yes, and I would want to</li> <li>No, but I would want to</li> <li>Yes, but I would not war</li> <li>No, and I would not war</li> </ul>	nt to continue reco	ng such information in the future eiving such information	pact

Human rights, personal taxes paid by citizen, and economics are three main areas about which people would like to become more aware

#### C9. Please select 3 areas about which you would like to become more aware?

Human rights	29%
Personal taxes I pay as a citizen	15%
Economics	14%
Foreign languages	13%
Business and entrepreneurship	12%
Social policy (state support system, exemptions, etc.)	12%
Information technology	10%
Ecology	9%
Tasks, functions and activities of state bodies	8%
Public finances and budget	8%
National security	7%
Tasks/functions/activities of CSOs, trade unions, political parties	7%
Higher education	7%
Sustainable development	7%
Foreign policy	<b>5</b> %
Electoral legislation	<b>5%</b>
Work with media	3%
Gender equality	3%

As for the practical skills for further development, the top-choice for one in four citizens is the ability to protect own rights and interests; another relatively popular skills to develop are resolving conflicts, and establishing and running own business

#### C10. Please select 3 practical skills you would like to develop the most, if you had the opportunity?

Tota	l, n=2134
Ability to protect my own rights and interests <b>23%</b>	-, <b>0T</b>
Resolving conflicts 14%	
Establishing and running my own business <b>13%</b>	
Planning an individual and/or family budget <b>12%</b>	
Environmental skills 12%	
Usage of digital technologies, Internet, social networking sites <b>11%</b>	
Critical thinking <b>10%</b>	
Leadership (development of leadership skills) <b>10%</b>	
Media-literacy 9%	
Responsible consumption of fuel, electricity, water, etc.	
Conducting negotiations 7%	
Composing appeals to the authorities 7%	
Mobilizing citizens for solving problems on the local level <b>6%</b>	
Project management 6%	
Participation in the electoral process 6%	
Collection of signatures for a petition, collective appeal <b>5%</b>	
Intercultural communication 4%	nact
Journalistic skills (writing texts, blogging, etc.) 4%	pace
Fundraising for addressing important social issues <b>4%</b>	
Organization of public events 4%	

One in three among those who choose a skill or area for further improvement prefers to get such information online, 27% - via printed materials, and only one in four would rather attend courses, lectures, or seminars

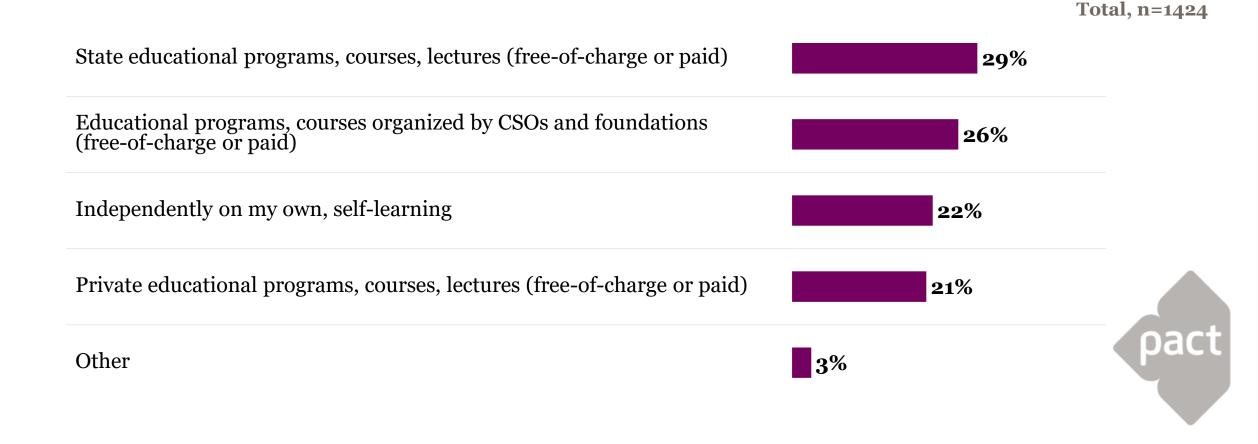
#### C11. In what way would you most prefer to receive this information, learn new skills?

(among those who choose at least one skill or area)

Remotely (on-line) 30% Remotely (via subscription to print materials) 28% Stationary (attend courses, lectures, seminars) 26% Hard to say / refuse to answer 17%

About one in three among those who choose a skill or area for further improvement prefers to get such information from state educational programs/courses, one in four– via educational programs of CSOs and foundations, and one in five– from private educational programs

### **C12. From which sources would you most prefer to receive this information, learn new skills?** (among those who choose at least one skill or area)



Two-third of the population believe that it is possible to educate a person to be a citizen. The majority considers family and school to be responsible for managing such type of education, and only one in four would rely on higher education institution or secondary vocational technical school **C13.** Is it necessary to teach a person to be a citizen of his/her country, or a citizen is everyone who was born

24%

in and received a passport of a certain country and educating a person how to be a citizen is not possible?

Total, n=2134

66%

Definitely not possible/ Likely impossible to educate

Definitely possible to educate/ Likely possible to educate

C14. Who should manage this type of education? (among those who think that it is possible to teach a person to be a

citizen) Family		Total, n=1 59%
School		59%
Higher educational establishment, secondary vocational technical scho	ol <b>24%</b>	
A resident of a county on his/her own	15%	
Local authorities	14%	
Public figures and CSOs	14%	
Church, religious organizations	14%	
Media	13%	oa
Law-enforcing bodies	9%	Pc
International organizations	8%	

Ukrainian TV and friends / relatives remain the most trustworthy sources of information for the relative majority of the population, although the popularity of TV declined since 2016 as well as the level of trust towards the Ukrainian web-sites.

#### C27. Which sources of information do you trust more?

	November 2015, n=2139	April 2016, n=2168	<b>September 2017,</b> n=2134	
Ukrainian TV	53%	54%	39%	
Friends and relatives	27%	31%	34%	
Acquaintances, neighbors	12%	13%	23%	
Social networking sites (Facebook, etc.)	17%	16%	15%	
Ukrainian web-sites	21%	24%	15%	
Colleagues	11%	13%	10%	
Radio	11%	8%	9%	
Russian TV	<b>5</b> %	4%	3%	
Russian web-sites	<b>5</b> %	4%	2%	ρa
Hard to say	13%	10%	21%	

One in three citizens understands censorship as the situation when information is filtered, reduced or deleted to limit the freedom of speech

#### C28. How would you define "censorship"?

Total, n=2134

When information is filtered, reduced or deleted to limit the freedom of speech

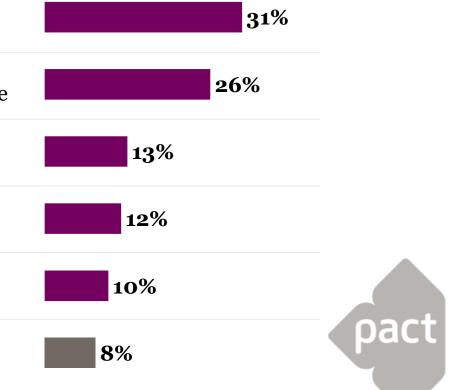
When dissemination of information is being limited to ensure internal and external security of the country, the stability of the state and political regime

When someone tries to influence opinions or behaviors of other people

When someone prevents the spread of false or distorted information

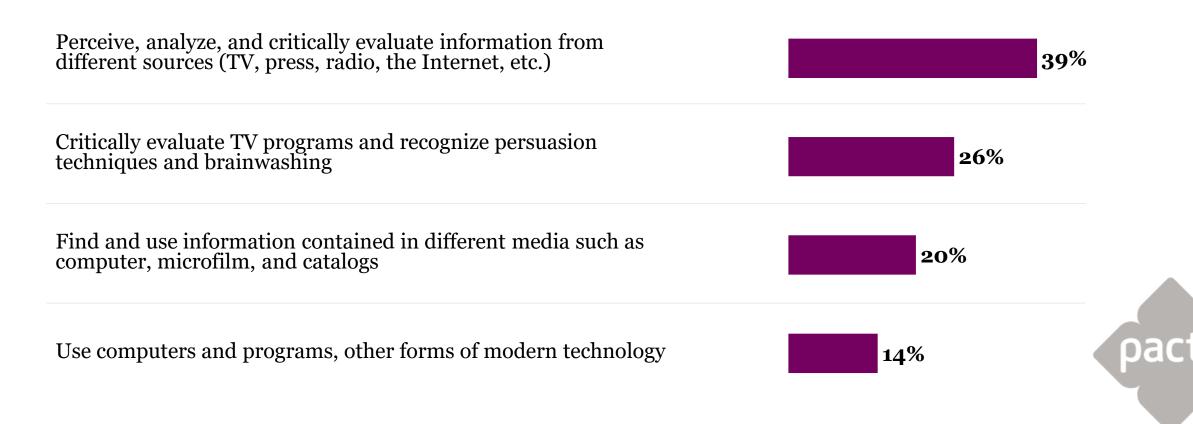
When false or distorted information is used to deceive people

Hard to say / Refuse to answer



Relative majority of the population interprets media literacy as the ability to "perceive, analyze, and critically evaluate information from different sources"; one in four would define it as "the ability to critically evaluate TV programs and recognize persuasion techniques and brainwashing"

#### C29. A person can be called media literate when he/she is able to:



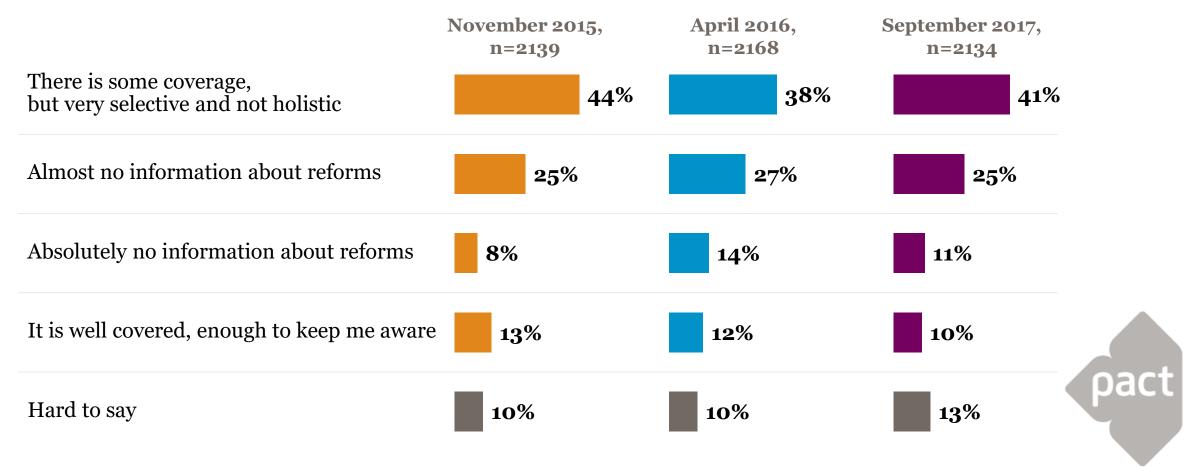
Over 1/3 of the population believe that the owner influences the content of Ukrainian media to the most, and one in four believes that central authority provides such influence

#### C30. Who influences the content of Ukrainian media the most?

An owner	38%	
Central authority	27%	
Journalists and editors	11%	
Society	8%	
Local authorities	7%	
Hard to say / Refuse to answer	9%	pact

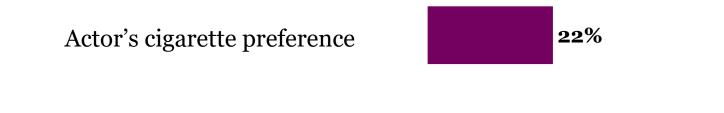
For almost a half of the population the media coverage of the implementation of reforms seems selective and not holistic; one in four emphasizes that can find almost no information about the implementation of reforms in media. The situation does not change since 2016

#### C31. How well is the implementation of reforms covered by media?



Three-fours of the population would recognize promotion of a brand in the situation when the main character in a movie about cowboys smokes "Marlboro" cigarettes

C32. Please imagine that you are watching a movie about cowboys where the main character smokes "Marlboro" cigarettes. What do you think this is?







# Values, convictions and attitude to life

Section D

© GfK for Pact. Inc., 2015-2017 | Public opinion survey to assess the changes in citizen's awareness of civil society and their activities

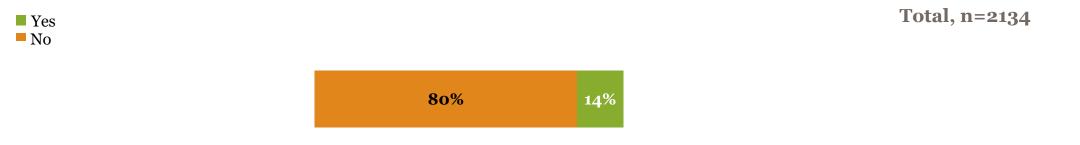
Pensioners, sexual minorities, and IDPs from Donbas are considered to be the most discriminated in Ukraine.

D1.Which groups in Ukraine, in your opinion, most experience violations / limitations of rights and freedoms, prejudiced attitude on the basis of some social features (which is also called "discrimination")? Total, n=2134

Pensioners	28%	
Sexual minorities	22%	
IDPs from Donbas	20%	
Youth	13%	
Rural residents	12%	
IDPs from Crimea	11%	
National minorities	11%	
Women	8%	
Blue-collar workers	8%	
Private entrepreneurs	7%	
Religious communities	<b>5</b> %	
Russian speaking people	<b>4%</b>	
White-collar workers	<b>3</b> %	
Men	<b>3</b> %	
Ukrainian speaking people	2%	
Disabled people	0.5%	U
Other	<b>1%</b>	
None of the listed	19%	

Only 14% admit themselves of being representatives of a discriminated group. 41% of the population would be ready to support discriminated groups of people that they do not belong to in defending their rights

#### D2. Do you belong to any group of people who experience discrimination in Ukraine?



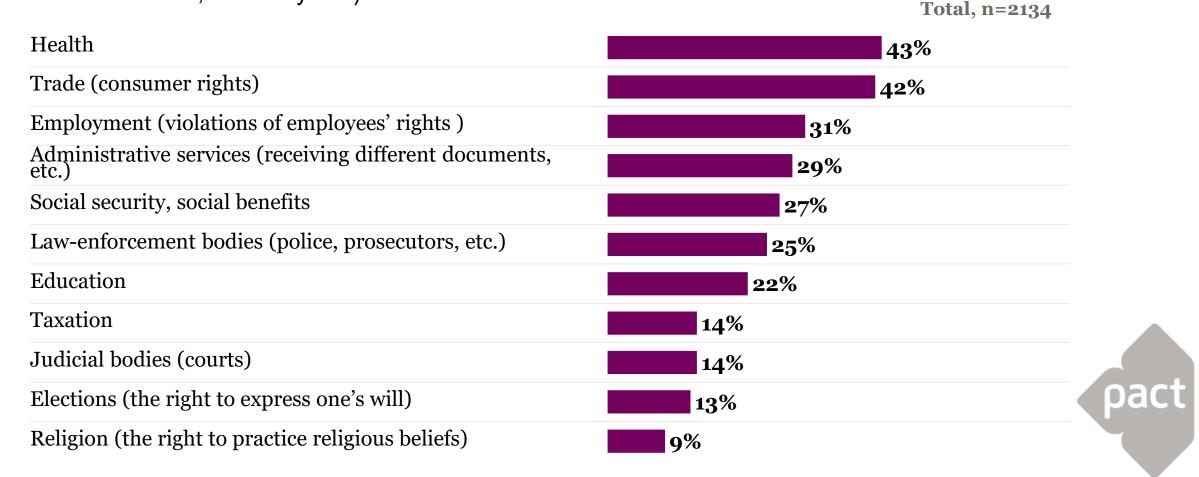
D3. Are you ready to support other groups of people from the list above (groups to which you do not belong) in defending their rights?





Majority of the population experienced violation of their rights in at least one of the listed areas. The highest rate of reported personal experience of rights being violated is in health, trade and consumption and employment

**D4. Have you ever experienced the violation of your rights in the following areas?** (For those who answered "Yes, faced myself")



The vast majority of the population tend to agree with the statements about the enrichment of the rich, the carelessness of people in power towards ordinary people, and that people in power make profit on ordinary people. The overwhelming majority believes that the opinion of general public does not matter for people in power and that it is not in power of ordinary citizen to influence events in the country

#### D5. To what extent do you agree with the following statements:

Absolutely agree/somewhat agree

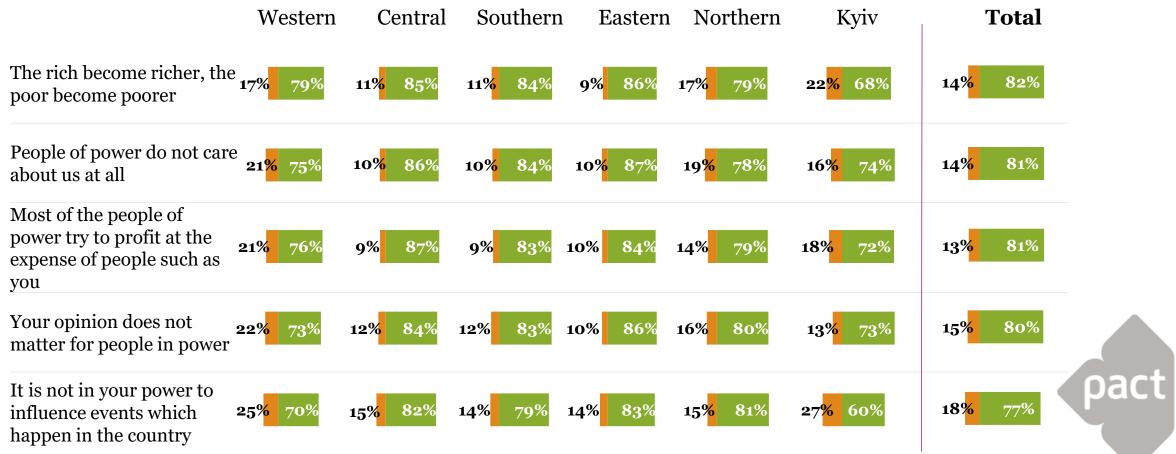
Absolutely disagree/somewhat disagree

The rich become richer, the poor become poorer	Sep.17 Nov.15	14%	5 <mark>%</mark>	<b>82%</b> 93%	
People of power do not care about us at all	Sep.17 Nov.15	14%	5 <mark>%</mark>	<b>81%</b> 93%	
Most of the people of power try to profit at the expense of people such as you	Sep.17 Nov.15	13%	5%	<b>81%</b> 93%	
Your opinion does not matter for people in power	Sep.17 Nov.15	15%	6 <mark>%</mark>	<b>80%</b> 93%	
It is not in your power to influence events which happen in the country	Sep.17 1 Nov.15	<b>18%</b> 10%		<b>77%</b> 87%	pact

Residents of Kyiv and Western region tend to agree with all or almost all statements to lesser extent while in the East and in the Center – to greater extent

#### D5. To what extent do you agree with the following statements (% by regions)

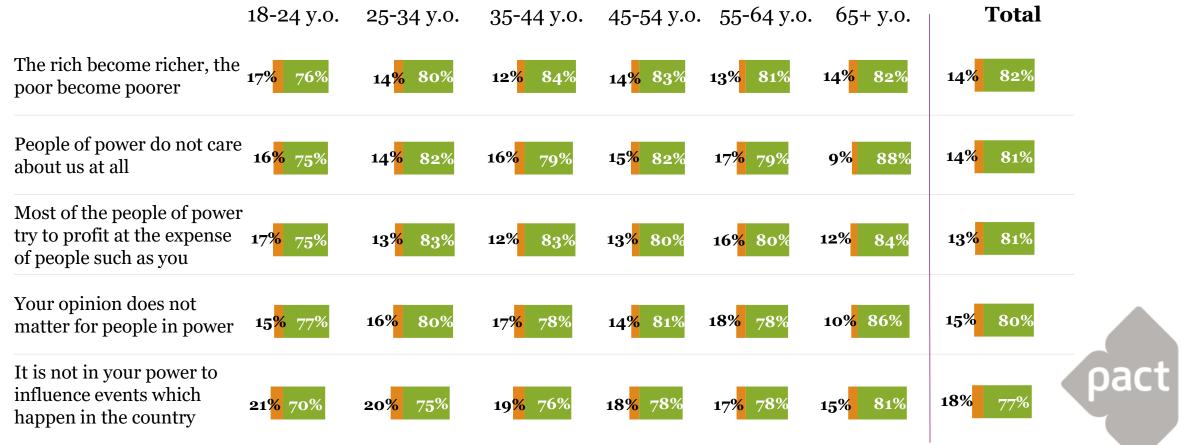
- Absolutely agree/somewhat agree
- Absolutely disagree/somewhat disagree



People aged 18-24 y.o. tend to agree with the most of statements to lesser extent, while those aged 65 y.o. and older tend to agree with at least two statements – that their opinion does not matter to people in power and that people in power do not care about all others – to greater extent

#### D5. To what extent do you agree with the following statements (% by age group)

- Absolutely agree/somewhat agree
- Absolutely disagree/somewhat disagree



Southern: Sep.17=359 Eastern: Sep.17=285

The readiness to sacrifice freedom for greater security and well-being is higher\* in Northern region (18% vs. 13% among all). Those who are not ready to sacrifice freedom for greater security and well-being prevail\*\* in Southern region (63% vs. 53% among all).

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one.

For greater security and well-being, one can sacrifice freedom Freedom cannot be sacrificed, even for greater security and well-being

Western	1% <mark>1%2</mark> %	5%	4%	13	%	1	4%	1	2%	119	6	9%		22	.%	6%
Central	<mark>2%</mark> 3%	6%		10%	12%	6	5%	8%	1;	3%		16%		19	9%	7%
Southern	1 <mark>%2%</mark> 39	% 5	%	11%	9	9%		15%		12%	12	2%		24	4%	4%
Eastern	3%1 <mark>%</mark>	9%	6	10%		15%		10%	7%	6	12%	6%			24%	2%
Northern	4% 29	6 4%		8%	10%		17%	ó	1	4%	1	12%	7%	3%	14%	4%
Kyiv city	5%	4%	6%	6%		17%		11%		11%		15%	5%	%	13%	7%
Total	2% <mark>2%3</mark> %	6%		8%	14%		109	%	11%	1	2%	10%		:	20%	5%
	<b>0</b>		1	2	3		4	5	6	- 7	7	8	■9	■ 10	D ■DK	

\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

Those who would prefer to sacrifice freedom for greater security and well-being prevail\* among those aged 65 y.o. and older (14% vs. 12% among all) although the difference is not statistically significant.

## D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one.

For greater security and well-being, one can sacrifice freedom Freedom cannot be sacrificed, even for greater security and well-being

18-24 y.o.	1 <mark>%%2%</mark>	6%	6%	12%	12%	12%	9%	11%	22%	5%
25-34 y.o.	<mark>1%3%</mark>	6%	8%	16%	11%	10%	12%	9%	21%	3%
35-44 y.o.	2%1 <mark>%%</mark>	6%	6%	17%	9%	10%	13%	9%	21%	5%
45-54 y.o.	2 <mark>%%</mark> 4%	6 5%	9%	14%	8%	11%	11%	12%	19%	4%
55-64 y.o.	2% <mark>1%2%</mark>	6%	8%	11%	12%	10%	10%	11%	22%	5%
65+ y.o.	2% 3% 3	3% 6%	6 8	<mark>3% 10%</mark>	9%	14%	135	% 7%	16%	8%
Total	2% <mark>2%3%</mark>	6%	8%	14%	10%	11%	12%	10%	20%	5%
	<b>0</b>		1	2 3	4	5	7	8	9 10	DK

\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

There are situations in life when you

have to breach rules and laws

Even in most difficult situations, we

should follow rules and laws

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Readiness to break the law in some situations is significantly higher\* in Central region (31% vs 20% among all). Those who agree that we should follow rules and laws even in most difficult situations prevail\*\* in Western region (53% vs. 41% among all)

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one.

Western 6% 8% 1%3% 11% 13% 13% **5%** 12% 8% 20% Central 6% 5% 9% 11% 10% 14% 7% 7% 11% 5% 9% 5% Southern 4% 1% 7% 14% 13% 4% 11% 10% 8% 8% 5% 15% Eastern 5% 16% 12% 14% 12% 9% 7% 13% 4% 3% Northern 2% 3% 7% 10% 18% 4% 10% 12% 11% 5% 14% 4% Kyiv city 4% 7% 11% 17% 10% 18% 14% 6% 7% 4% Total 3% 2% 6% 9% 14% 6% 4% 14% 10% 10% 11% 10% 8 ■ DK 6 0 1 2 3 5 7 9 **10** 

\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

Those who agree\* that we should follow rules even in most difficult situations prevail slightly among people aged 65 y.o. and older (46% vs. 41% among all) although the difference is not statistically significant.

# D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one.

There are situations in life when you have to breach rules and laws

Even in most difficult situations, we should follow rules and laws

18-24 y.o.	2% 4%	4%	8%	10%	15%	14	4%	9%	8% 5%	ó	16%	6%
25-34 y.o.	4% <mark>1%</mark>	8%	10%	11	1% 1	15%	9%	13%	10%	6	6% 11%	3%
35 <b>-</b> 44 y.o.	4% <mark>2%</mark>	6%	10%	8%	15%	1	0% 1	2%	9%	5%	14%	4%
45-54 y.o.	4% 4%	6%	119	6	11% 109	% 1	1% 10	%	11%	5%	14%	4%
55-64 y.o.	4% 3%	% 3%	8%	10%	16%	9	% 9%		13%	6%	12%	5%
65+ y.o.	2% <mark>2% 5</mark> %	5 10	0%	9%	14%	9%	14%		10%	6%	16%	4%
Total	3% <mark>2% 6%</mark> 99		9%	10%	14%	10	0% 11	%	10%	6%	14%	4%
	<b>0</b>	1	2	3	4	5	<b>■</b> 6 <b>■</b> 7	■8	■9		■10 ■DK	

\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

The share of those who agree\* that most people can be trusted is significantly higher in the South (27% vs. 19% among all). Those who tend to agree\*\* that one should be careful with other people prevail\* in the West (47% vs. 40% among all) and in the North (52%).

### D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one.

#### Most people can be trusted

You have to be really careful with everyone

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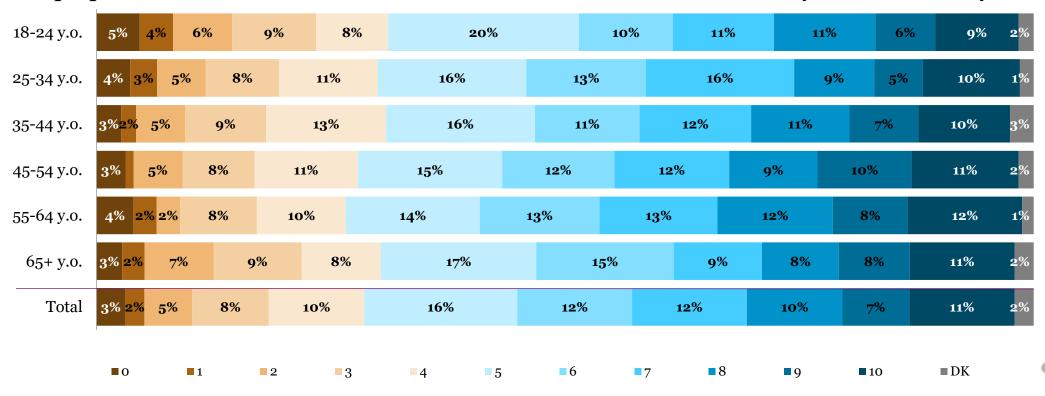
\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 -«fully agree with the second one»

\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

Most people can be trusted

People aged 18-24 y.o. and 65+ y.o. tend to share\* the opinion that most people can be trusted to greater extent (24% and 21%, respectively, vs. 18% among all)

### D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one.



You have to be really careful with everyone

pac

\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

Those who tend to rather agree that hard work leads to a better life prevail\* in Central region (29% vs 21% among all). The share of those who agree\*\* that success depends on luck and connections is significantly higher in the South (65% vs. 42% among all), and lower in the North (29%).

# D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one.



Eventually, hard work leads to a better life

As a rule, hard work does not bring success, success depends on luck and connections

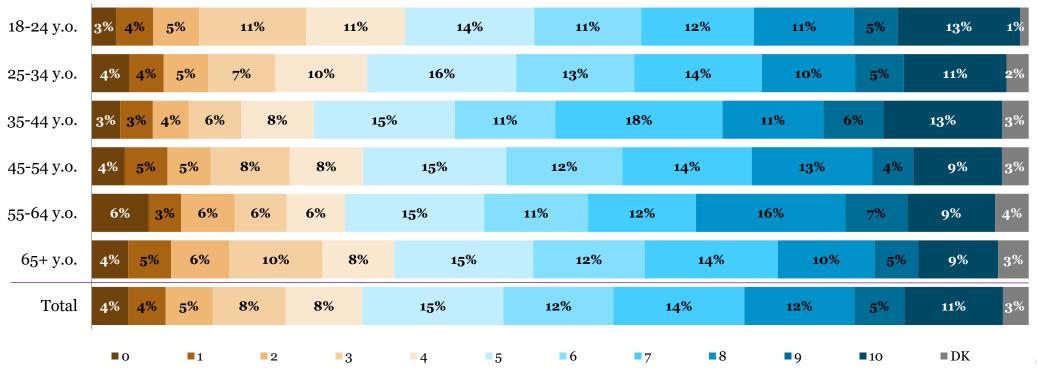
\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

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Opinion that hard work leads to a better life is more popular\* in the group of those aged 65+ y.o. (25% vs 21% among all). The share of those who agree\*\* that success depends on luck and connections is significantly higher among those aged 35-44 y.o. (48% vs 42% among all).

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one.



Eventually, hard work leads to a better life

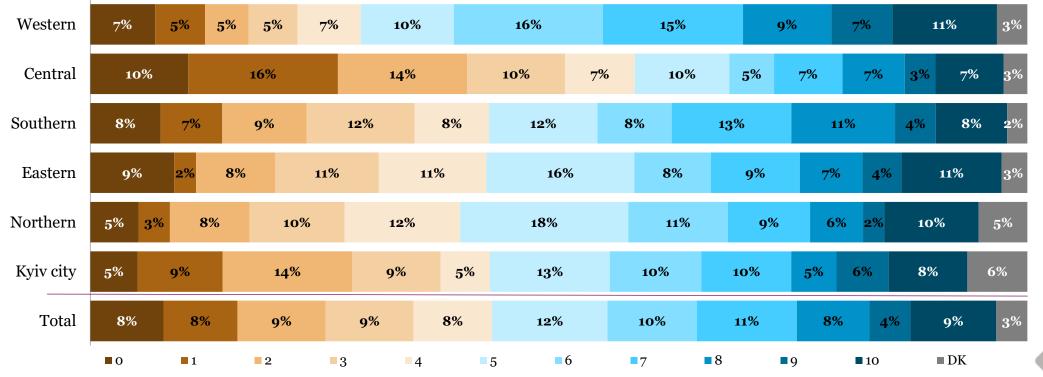
As a rule, hard work does not bring success, success depends on luck and connections

\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 -«fully agree with the second one»

\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

Those who tend to agree that fixed set of responsibilities is better for them prevail\* in Central region (50% vs. 34% among all). The share of those who agree\*\* that it is better to define for themselves how to act is significantly higher in the West (42% vs 32% among all).

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one. It is better for me to have a fixed set of responsibilities For me, it is better to define for myself how to when I am responsible for certain work act and take on full responsibility for the result



\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 -«fully agree with the second one»

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The share of those who agree\* that it is better for themselves to have a fixed set of responsibilities is higher among those aged 65 y.o. and older (38% vs 34% among all). Those aged 25-34 y.o. prefer\*\* to define for themselves how to act taking on full responsibility for the result (37% vs. 32% among all)

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one. It is better for me to have a fixed set of responsibilities For me, it is better to define for myself how to when I am responsible for certain work act and take on full responsibility for the result

18-24 y.o.	6%	5% 8%	11%		9%	17	7%	12	2%	11%	7	7% 3%	8%	3%
25-34 y.o.	7%	7%	10%	8%	9%	1	13%	8%	10%	1	10%	7%	10%	2%
35-44 y.o.	8%	8%	7%	9%	7%	119	6 1	10%	13%		7%	3%	13%	3%
45-54 y.o.	9%	9%	9%	9	%	11%	11%		8%	9%	9%	4%	8%	4%
55-64 y.o.	8%	8%	12%		10%	6%	12%	9%	% 10	0%	8%	4%	10%	3%
65+ y.o.	8%	10%	10%	ò	10%	8%	12%		11%	11%	(	5% 3%	6%	5%
Total	8%	8%	9%	9%	8	3%	12%	10%	ó 1:	1%	8%	4%	9%	3%
	<b>0</b>	<b>1</b>	2	3	4	5	<b>6</b>	7	■8	■9		10	■ DK	

\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

Opinion that one should take care of own interests prevails\* in Central region (42% vs. 30% among all). In contrary, opinion that everyone should take care of mutual interests is significantly more popular in the West (37% vs. 25% among all).

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one. These days one should take care of his/her own Everyone should take care of interests, without paying attention to others using attention to others



\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

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Opinion that one should take care of own interests prevails\* slightly among those aged 25-34 y.o. (33% vs. 30% among all).

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one. These days one should take care of his/her own interests, without paying attention to others

18-24 y.o.	5%	5%	8%	10%	11%	18%	12	%	11%	5% 49	6%	5%
25-34 y.o.	7%	4%	9%	13%	12%	20%		10%	10	%	5% 3%	5%1%
35-44 y.o.	8%	4%	8%	9%	13%	20%		11%	9%	6%	2% 6%	4%
45-54 y.o.	5%	7%	8%	12%	13%	21%		10%	6 8%	6 <b>7%</b>	5 <b>3</b> % 5	;% 2%
55-64 y.o.	6%	5%	8%	12%	10%	18%	10	%	9%	8% 3	% 7%	5%
65+ y.o.	5%	6%	9%	12%	13%	16%		11%	10%	5% 39	8%	4%
Total	6%	5%	8%	11%	12%	19%		11%	10%	6%	3% 6%	3%
	<b>0</b>	• 1	L <b>2</b>	3	4	5 6	7	■8	■9	<b>1</b> 0	■ DK	

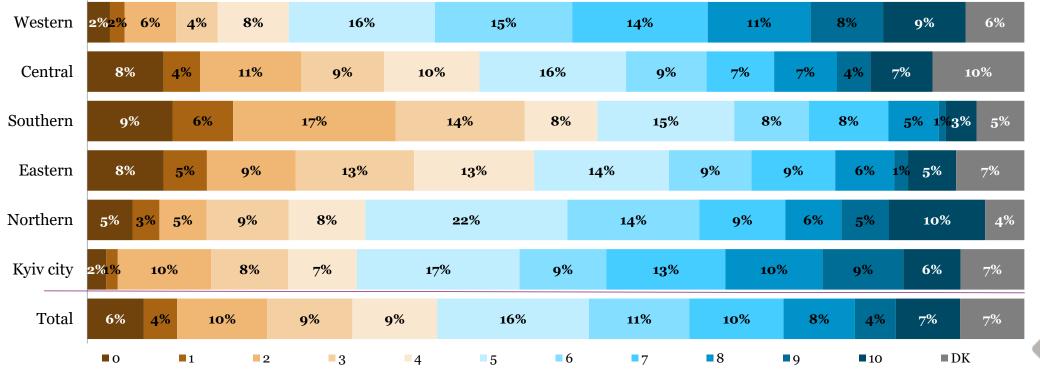
\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

Opinion that people can become rich only at the expense of others prevail\* in Southern region (46% vs. 29% among all) and East (35%). Those who agree\*\* that everyone can have enough due to increase of social wealth is significantly higher in Western region (42% vs. 29% among all) and Kyiv city (38%).

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one.



Social wealth can increase to such an extent that everyone will have enough



\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

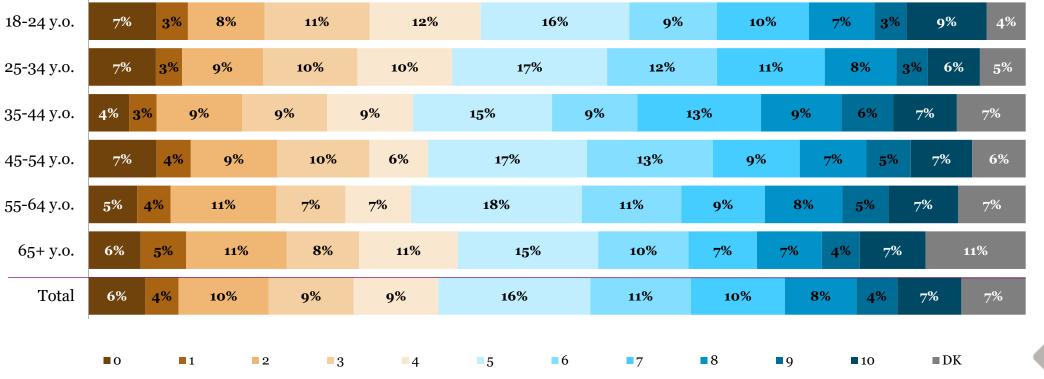
0a(

Opinion that everyone can have enough due to increase of social wealth is more popular among people aged 35-44 y.o. (35% vs. 29% among all).

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one.

People can become rich only at the expense of others

Social wealth can increase to such an extent that everyone will have enough



\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

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Southern: Sep.17=359 Eastern: Sep.17=285

Those who think that the state should be responsible for everyone's well-being prevail\* in Southern region (53% vs. 42% among all). The share of those who agree\*\* that people should be responsible for their well-being themselves is higher the West (35% vs. 24% among all).

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one. The state should be responsible for everyone's People should be responsible for their well-being being themselves



\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 -«fully agree with the second one»

\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

Those who tend to agree\* that the state should be responsible for everyone's well-being prevail\* among people aged 65 y.o. and older (53% vs. 42% among all). Opinion that people should be responsible for their well-being themselves\*\* is more popular among aged 18-24 y.o. (30% vs. 24% among all)

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one. The state should be responsible for everyone's People should be responsible for their well-being being themselves

18-24 y.o.	9% 3%	8%	11%	7%	1	7%	12%	11	% 10	<b>3% 6% 3%</b>
25-34 y.o.	12%	5% 8%	12	%	13%		18%	9%	10%	<b>6%</b> 4% 3%
35-44 y.o.	13%	7%	8%	10%	7%	16%		12%	10%	<mark>7% 2%</mark> 5% 3%
45-54 y.o.	13%	9%	9%	10%	10%	6	15%	9%	11%	8% 2% 2%2%
55-64 y.o.	17%	6%	11%	1	1%	10%	12%	7%	10%	10% 2%2%2%
65+ y.o.	17%		14%	11%	:	11%	7%	13%	7% 8	<b>3% 6% 3% 2%</b>
Total	14%	8%	9%	11%	9%	6	15%	9%	10%	8% 3% 3%2%
	<b>■</b> 0 <b>■</b> 1	2	3	4	5	<b>6</b>	7	■8	■9 ■10	D ■DK

\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

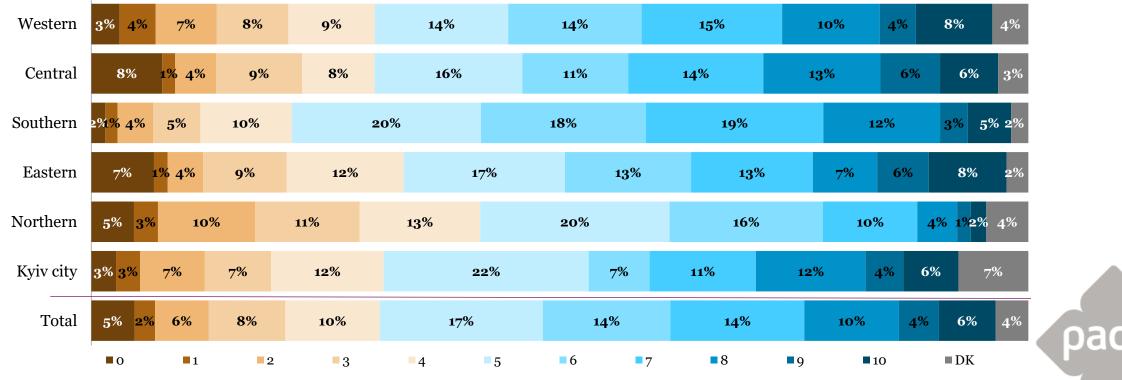
\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 -«fully agree with the second one»

Those who tend to agree\* that earnings should be equal prevail in the North (29% vs. 21% among all). The share of those who agree\*\* that differences in income are needed for stimulating initiative and individual effort is significantly higher in Central region (39% vs. 34% among all).

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one.

Earnings should be equal

stimulating initiative and individual effort



\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

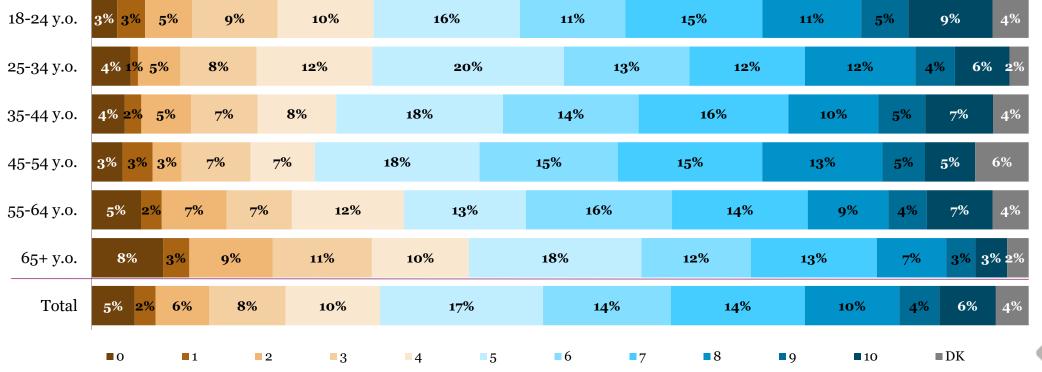
\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

Opinion that earnings should be equal prevails\* among people aged 65 y.o. and older (31% vs. 21% among all). Those who think\*\* that differences in income are needed for stimulating initiative and individual effort are overrepresented among the age group 18-24 y.o. (40% vs. 34% among all).

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one. Differences in income are needed for



stimulating initiative and individual effort



\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 -«fully agree with the second one»

\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

Those who tend to agree\* that competition is good prevail in Central region (58% vs. 42% among all), and underrepresented in the Kyiv city (25%) and in the South (32%). The share of those who think\*\* that competition is harmful is significantly higher in Western region (25% vs. 20% among all).

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one. Competition is good. It stimulates people Competition is harmful. It brings out the work hard and develop new ideas



\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 -«fully agree with the second one»

\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

0/3/0

Opinion that competition is good prevails\* among 18-24 y.o. age group (50% vs. 42% among all). The share of those who think\*\* that competition is harmful is slightly higher among people aged 55-64 y.o. (22% vs. 20% among all) but the difference is not significant.

D6. Let me know with which of the statements you agree the most, using 10-point scale, where 0 signifies, that you fully agree with the first statement, and 10 – fully agree with the second one.

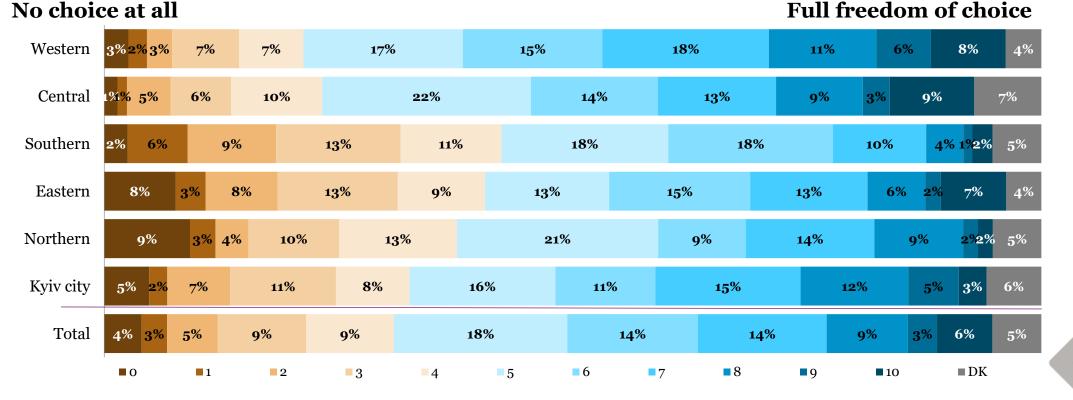
Competition is good. It stimulates people to work hard and develop new ideas Competition is harmful. It brings out the worst in people

18-24 y.o.	14%	6%	13%	17%	5	9%	14%	7%	8%	<mark>6% 2%2%</mark> 3%
25-34 y.o.	11%	8%	12%	16%	8%		15%	8%	9%	5% 3% 3%
35 <b>-</b> 44 y.o.	12%	7%	11%	13%	8%	18	3%	8%	9%	<b>5%</b> 3% 3% 3%
45 <b>-</b> 54 y.o.	10%	8%	11%	13%	11%	1	7%	7%	9%	<b>6%</b> 3% 3% 3%
55-64 y.o.	8%	5% 10	% 10%	6 11%		17%	10%	1	.2%	<mark>4%</mark> 2% 4% 5%
65+ y.o.	5% 5%	8%	14%	11%		18%	10%	8%	6%	<mark>3%</mark> 4% 9%
Total	10%	7%	11%	14%	10%	17%		8%	9%	<b>5% 3% 3% 4%</b>
	<b>O</b>	■1	2 3	4	5	5 7	■8	■9	■ 10	■ DK

Southern: Sep.17=359 Eastern: Sep.17=285

The share of those who think\* that they have no choice is higher in the East (32% vs. 21% among all), and in the South (30%). Opinion about full freedom of choice is significantly more popular\*\* in Western region (43% vs. 32% among all)

D7. Using the scale where 0 means "no choice at all" to 10 – "full freedom of choice", determine to what extent you are free to choose and in control of your life..



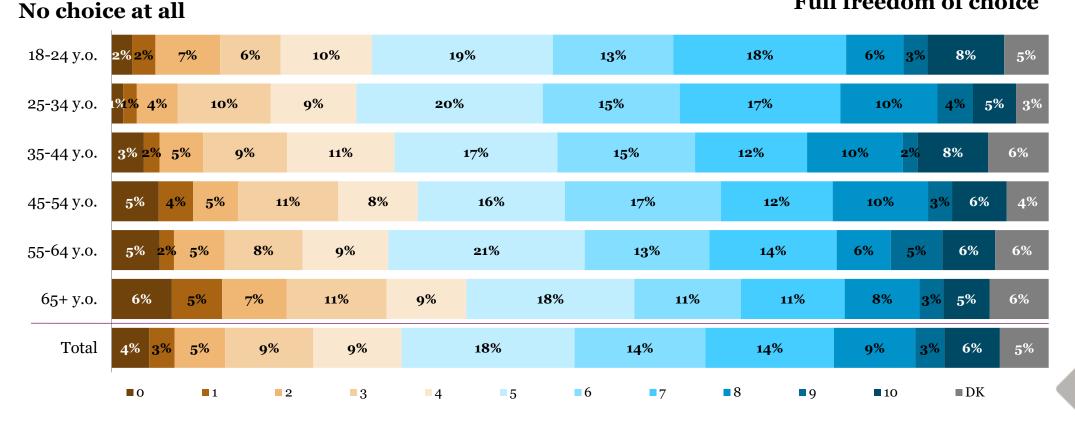
\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one» the first statem

\*\* Answers 7-10 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

0a(

Those who agree that they have no choice at all prevail\* among 65 y.o. and older (29% vs. 21%) among all)

D7. Using the scale where 0 means "no choice at all" to 10 – "full freedom of choice", determine to what extent you are free to choose and in control of your life...



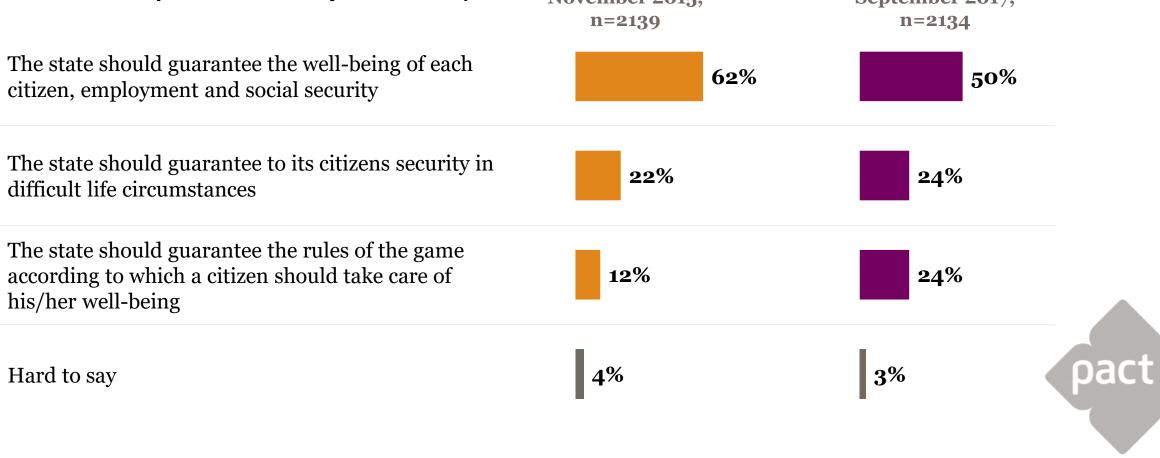
Full freedom of choice

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\* Answers 0-3 using 10-point scale where 0 signifies «fully agree with the first statement», and 10 – «fully agree with the second one»

A half of the population tend to believe that the state should guarantee the well-being of each citizen, employment and social security, although the share of people who think in such way declined during the last two years (from 62% in 2015 to 50% in 2017). At the same time, the share of those who prefer the state to guarantee the rules of the game increased (from 12% to 24%, respectively)

# D8. With which of the following statements do you tend to agree more (please choose one option which corresponds more to your beliefs): November 2015, September 2017,



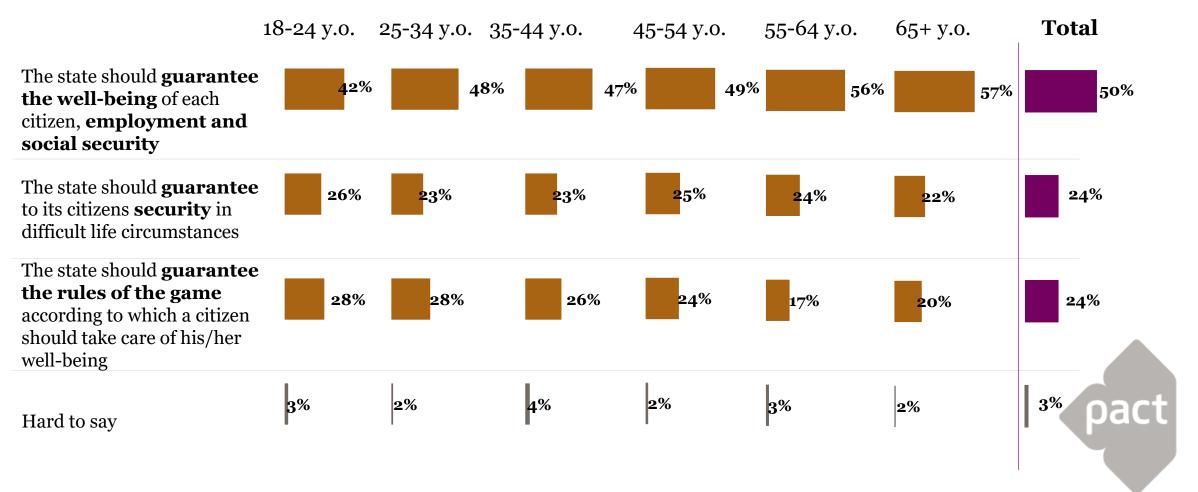
The relative majority of residents in all regions tend to prefer the opinion that the state should guarantee everything of each citizen, and residents of the Central region tend to choose this statement more often. In the West, people more often think that the state should guarantee the rules of the game

D8. With which of the following statements do you tend to agree more (please choose one option which corresponds more to your beliefs) (% by regions)



People aged 65 y.o. and older significantly more often tend to prefer that the state guarantees everything to each citizen, while people aged 18-24 y.o. follow this opinion significantly less often.

# D8. With which of the following statements do you tend to agree more (please choose one option which corresponds more to your beliefs) (% by age group)



The social groups that Ukrainians would not like to be neighbors with to the highest extent are drugaddicts (74%) and people with alcohol abuse (63%), Roma (51%), homosexuals (47%) and people with HIV/AIDS (45%) – that shows rather high rate of stigma towards these groups

D9.There are different groups of people in the list. Please define which of them you would not like to be your neighbor: November 2015, September 2017,

to be your heighbor:	n=2139	n=2134
Drug-addicts	87%	74%
People who abuse alcohol	68%	63%
Roma	48%	51%
Homosexuals	45%	47%
People with HIV/AIDS	34%	45%
mmigrants/ foreign laborers	11%	12%
eople of another race	11%	10%
eople of other religions	6%	8%
ouples who live together but are not legally married	2%	3%
eople who speak languages other than Russian and Ukrainian	2%	3%
Russian speaking people	1%	3%
Ukrainian speaking people	1%	2%

The most important characteristics of a good citizens include: being fully aware of rights and able to defend them, always observe rules and abide laws, having good knowledge of the history of own country, being fluent in official language(s) of own country, always paying taxes. However, active participation in activities of CSOs and initiatives is considered important by only a half of the population

### D10. Who can be called a good citizen? Please rate the importance of the statements listed, where 1 – the least important characteristic, and 4 – very important for being a good citizen.

Very important/Rather importantAbsolutely not important/Rather not important

Always observe rules and abide the laws	13%	82%	
Are fully aware of rights and are able to defend them	13%	82%	
Good knowledge and understanding of the history of his/her own country	15%	80%	
Always pay taxes	16%	77%	
Be fluent in official language/languages of his/her own country	19%	77%	
Always participate in electoral voting	20%	72%	
Follow the news and events which happen in the country	23%	69%	
Help people who have worse standards of living than I do	21%	67%	
Perform military service	29%	59%	
Actively participate in activities of CSOs and initiatives	36%	52%	

Relative majority tend to agree that it is ok to think that own nation is better that the rest, and a half agree that it is hard to have a positive attitude towards some ethnicities and nations. Still, 41% of citizens would accept a person of any ethnicity as a member of their family, and 2/3 agree that any religious groups have the right for existence. One in three agrees that non-residents or foreigners should have the same rights as locals.

#### D11. To which extent do you agree or disagree with the following statements?

Absolutely agree/rather agree

Absolutely disagree/rather disagree Total, n=2134 66% 23% Any religious groups have the right for existence The media can state any opinion 28% 63% It is ok to think that your nation is better than the 33% **58%** rest It is hard to have a positive attitude towards some 34% 52% ethnicities and nations I am ready to accept a person of any ethnicity as a 40% 41% member of my family Non-residents/ foreigners should have the same 45% 37% rights as locals

Residents of Central and Northern regions tend to agree more than in total that it is ok to think that own nation is better that the rest, while in the South people show higher hesitation in possibility to have a positive attitude towards some ethnicities and nations, and lower trust to media.

D11. To which extent do you agree or disagree with the following statements? (% by regions)

	Western	Central	Southern	Eastern	Northern	Kyiv	Total	
Any religious groups have the right for existence	28 <mark>%</mark> 65%	<b>19%</b> 73%	23 <mark>% 5</mark> 8% 2	23 <mark>%</mark> 70%	2 <mark>0%</mark> 61%	27 <mark>% 63%</mark>	23 <mark>%</mark> 66%	
The media can state any opinion	33 <mark>%</mark> 60%	27 <mark>% 65</mark> %	15 <mark>%</mark> 74% 2	27 <mark>% 65%</mark>	33 <mark>%</mark> 57%	3 <mark>2%</mark> 56%	2 <mark>8%</mark> 63%	
It is ok to think that your nation is better than the rest	44 <mark>% 49%</mark>	26 <mark>%</mark> 68%	23 <mark>% 63%</mark> 40	<mark>% 49</mark> %	28 <mark>%</mark> 64%	4 <mark>4%</mark> 42%	3 <mark>3%</mark> 58%	
It is hard to have a positive attitude towards some ethnicities and nations	39 <mark>% 51%</mark>	32 <mark>%</mark> 50%	21 <mark>%</mark> 65% 38	3 <mark>% 4</mark> 9%	33 <mark>%</mark> 50%	4 <mark>4% 42%</mark>	3 <mark>4% 52%</mark>	
I am ready to accept a person of any ethnicity as a member of my family	44 <mark>% 4</mark> 5%	35 <mark>% 43%</mark>	39 <mark>% 3</mark> 4% 46	<mark>% 4</mark> 0%	4 <mark>1% 35%</mark>	4 <mark>1%</mark> 44%	<mark>40%</mark> 41%	
Non-residents/ foreigners should have the same rights as locals	52 <mark>% 4</mark> 0%	42 <mark>% 3</mark> 7%	40 <mark>% 30</mark> % 49%	38%	40 <mark>% 3</mark> 6%	4 <mark>0%</mark> 42%	<mark>45%</mark> 37%	pact
	Abso	olutely agree/som	lewhat agree	Absolutely	disagree/somewh	at disagree		

There are almost no difference by age in supporting any of the listed statements, except for lower support to the giving the same rights for foreigners as locals among people aged 45-54 y.o.

#### D11. To which extent do you agree or disagree with the following statements? (% by age group)

	18-	24 y.o.	25-	34 y.o	<b>.</b> 3	5-44	y.o.	45-54	y.o. 5	55-64 y	.0. 6	5+ y.o.	] ]	Fotal	
Any religious groups have the right for existence	24 <mark>%</mark>	63%	23 <mark>%</mark>	66%	25 <mark>%</mark>	66%	23%	64%	21%	67%	22%	69%	23 <mark>%</mark>	66%	
The media can state any opinion	29%	63%	29 <mark>%</mark>	64%	30 <mark>%</mark>	63%	28 <mark>9</mark>	<mark>62%</mark>	29 <mark>%</mark>	61%	23%	67%	28 <mark>%</mark>	63%	
It is ok to think that your nation is better than the rest	35 <mark>%</mark>	57%	37 <mark>%</mark>	54%	32 <mark>%</mark>	58%	32%	57%	34 <mark>%</mark>	59%	31%	62%	3 <mark>3%</mark>	58%	
It is hard to have a positive attitude towards some ethnicities and nations	32 <mark>%</mark>	53%	35 <mark>%</mark>	51%	37 <mark>%</mark>	51%	31 <mark>%</mark>	50%	34% <mark></mark>	50%	32% <mark></mark>	56%	34 <mark>%</mark>	52%	
I am ready to accept a person of any ethnicity as a member of my family	41 <mark>%</mark>	44%	36 <mark>%</mark>	44%	43 <mark>%</mark>	<b>39</b> %	37 <mark>%</mark>	40%	39 <mark>%</mark>	<b>42</b> %	45 <mark>%</mark>	38%	40 <mark>%</mark>	41%	
Non-residents/ foreigners should have the same rights as locals	44% <mark></mark>	38%	44 <mark>%</mark>	38%	50%	<b>3</b> 7%	50% <mark></mark>	<mark>3</mark> 2%	44% <mark></mark>	38%	37% <mark></mark>	40%	45 <mark>%</mark>	37%	ρ
	Abs	solutely a	gree/son	newhat a	agree		Absolute	ly disagr	ee/somev	what disa	gree				